



How to make a payment at Granville Towers

Granville Towers does not bill or invoice.

Residents and parents must follow the payment schedule listed on page two of the lease agreement.

NOTE: If your rent is not paid by 5 PM on the fifth (5th) day of the month, your rent is late and you will be charged \$45.00 in addition to your Rent. Post-dated checks will not be accepted. If you choose to make an electronic payment, transaction fees may apply.

Granville Towers has several payment methods available:

1. The business office accepts check, cashier's check and money order payments. Cash is not accepted. The resident's full name must be on the memo line of the payment.
2. Check payments need to be made payable to **Granville Towers** and can be mailed to:
Granville Towers Business Office
2100 Granville Towers Ln South
Chapel Hill, NC 27514
Note: The resident's full name must be on the memo line.
** Please note that if you choose to use your personal bank's online bill pay feature, you must send your payment well in advance of the due date to ensure it will be received on time. We are not electronically linked to any banking system.
3. eCheck and credit/debit card payments can be made on our website granvilletowers.com.
 - Access the Resident Portal by clicking on the three dots at the top of the page and selecting it from the dropdown menu, and log in.
 - From there, you can click on the "Make a payment" icon which takes you to American Campus Communities' third party payment processing system, which is called Zego, powered by PayLease. The fees associated with making online payments are Zego's processing fees and are not collected or charged by Granville Towers/ACC. Zego accepts all major credit card providers. Below are the applicable online processing fees per transaction:

All One Time Payments greater than \$100: \$19.95 Fee

All Credit Card Payments: One Time & Recurring are \$19.95

Debit Card

- One Time Payments greater than \$100 → \$19.95
- One Time Payments less than or equal to \$100 → \$5.95
- Recurring Payments → \$5.95

ACH/eCheck

- One Time Payments greater than \$100 → \$19.95
- One Time Payment less than or equal to \$100 → \$3.95
- Recurring Payments → \$1



If you still have any questions about your payment, please contact us at granvilletowers@americancampus.com.

How to find amounts due on your lease

Residents and parents must follow the payment schedule listed on page two (2) of the lease agreement.

Example of how your payment schedule appears on your lease agreement*:

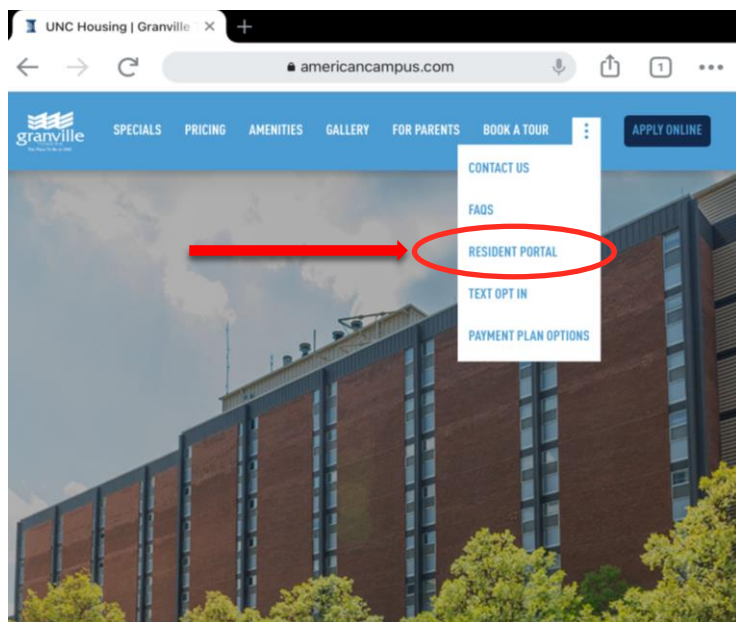
INSTALLMENT SCHEDULE:

INSTALLMENT AMOUNT:	DUE DATE:	INSTALLMENT AMOUNT:	DUE DATE:
\$5,577.35	7/1/2022		
\$5,577.35	12/1/2022		

*PLEASE NOTE: The image above is a **sample only** and does not reflect your individual lease terms.

A link to download your executed lease agreement was sent to the resident and guarantor via email from dse_NA3@docusign.net. If you cannot locate this email, you can review your lease in the Resident Portal.

How to make an online payment



AMERICAN CAMPUS COMMUNITIES

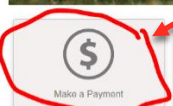
Home Make a Payment Requests My Account Allison Hinson

Current Balance

You're going to love it here.

Make a Payment Service Request Applications Leases Resident Handbook Contact Us

Your balance due will be displayed here.



AMERICAN CAMPUS COMMUNITIES

Home Make a Payment Requests My Account Allison Hinson

Please note that payments may take up to 2 business days to post to your account and may not be immediately reflected after submission.

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Select Granville from dropdown menu

Tip: Set up a recurring payment with your checking account (eCheck/ACH) for just \$1.00 per transaction!

One-Time Payment(s) Recurring Payment(s)

Select this option to set up a recurring payment

We accept check, money order and cashier's check in our leasing office or via mail. For your convenience, we also accept all major credit cards, debit cards, and ACH payments via ZEGO. Powered by PayPal (a payment service provider). A processing fee ranging from \$1.00 to \$19.95 per transaction will be charged by ZEGO for this service. Landlord does not charge or collect this fee. Processing options will be detailed in the ZEGO portal. Recurring autopayments will withdraw the amount designated by you on the day of your choice. Example: If you chose an August 3rd start date with a monthly frequency, your payment will withdraw on the 3rd day of every month through your final payment.

Select this option to set up a one-time payment