



Resident Handbook 2016-2017

# Welcome to Dolphin Cove!

# **CSI Student Housing: Mission Statement**

CSI Student Housing is committed to providing an inclusive and engaged living and learning community in which students demonstrate responsibility, civility, and respect for diversity. Through collaboration with the college and community, we promote personal development by providing opportunities for students to create and implement a vision for their community and future.

# Welcome from the General Manager

As you begin your new adventure in education and life, I would like to offer some quick advice on how you can make the best out of the time you are here at Dolphin Cove. Take time to define your goals and find the people on campus who share your interests.

Being successful presents challenges, but here are a few things you might want to consider in order to get started on the right path:

- P Get involved on campus early by joining an organization or starting your own.
- P Be a part of the CSI spirit. Attend Dolphin games to support our athletes and be involved in campus activities and events.
- P Make new friends and start forming study groups to help you in your classes.
- P Sleep eight hours a day and pay attention in class.
- P Use a calendar, daybook, or electronic tool to get organized and keep track of important due dates and deadlines for your classes.
- P Don't fall behind in your assignments! You will just make things harder on yourself.
- P Take advantage of your professors' office hours. Talk to them if you have questions about your assignments or exams.
- P Take advantage of the services we have to offer such as Health and Wellness Services, the Counseling Center, and many more. Go to www.csi.cuny.edu for more information on the many services offered to CSI students.

Good luck in the upcoming school year! Sincerely,

McKala Accetura General Manager, Dolphin Cove



We are excited to welcome you to Dolphin Cove at the College of Staten Island. The Dolphin Cove Residence Life Staff hopes that your stay here builds many fond memories of this time in your life. We know that the college years are exciting, scary, and overwhelming, so we have compiled this handbook to make your stay here successful. Success is your goal in college and if we can assist you in any way to achieve it please stop by the Dolphin Cove office or speak with your Resident Assistant.

The *Resident Handbook* answers many commonly asked questions regarding living at Dolphin Cove. In addition, the *Resident Handbook* describes policies that act as an addendum to the policies laid out in your License Agreement. The License Agreement and the *Resident Handbook* are important guides with which you should familiarize yourself throughout your time at Dolphin Cove. You are expected to comply with both the License Agreement and *Resident Handbook* in addition to all applicable local, state, and/or federal laws.

During your move-in process, you acknowledged that you were given this copy of the *Handbook*. Management reserves the right to amend or change the rules and regulations at any time by posting the changes throughout the community.

# - The Dolphin Cove Team

Section 1:

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# Section 1: Meet Your Dolphin Cove Staff

**General Manager:** the General Manager (GM) has the overall responsibility for managing the staff, the business operations, and facilities.

**Assistant General Manager:** the Assistant General Manager (AGM) assists the General Manager in the day-to-day operations of the facility. The AGM supervises the front desk staff in developing community in the residence hall. The AGM facilitates the student conduct process.

**Maintenance Manager:** the Maintenance Supervisor is responsible for all maintenance at Dolphin Cove and is assisted by the facilities staff members.

**Resident Director:** the Resident Director is responsible for providing ongoing supervision, leadership development, and support for the Resident Assistant staff. The Resident Director oversees all programs and efforts to develop a positive community in Dolphin Cove.

**Business Office Manager:** the Business Office Manager is responsible for all of the daily, weekly, monthly, and annual finances at the residence hall. The Business Office Manager is also responsible for student accounts, making sure student files are in order, and assisting the GM and AGM in daily tasks.

**Financial Aid Counselor:** the Financial Aid counselor is a resource to Dolphin Cove residents to provide and assistant and advise residents regarding their FAFSA, TAP/Pell, loans, scholarships, and more!

**Leasing Coordinator:** the Leasing Coordinator is responsible for managing the leasing contracts and for holding leasing events throughout the year.

**Resident Assistants:** your Resident Assistants are people you will see frequently. The RA is a full-time student living at Dolphin Cove who participates in an on-duty rotation. RAs will plan events for Dolphin Cove residents. Also, the RA acts as your contact for lockouts, maintenance concerns, roommate issues, neighbor issues, and emergency assistance.

**Office Assistants:** Office Assistants (OAs) are a component of the residence hall administration team responsible for the operation of the front desk. The OAs, often referred to as Front Desk Staff, sign in visitors, handle maintenance and custodial work orders, and provide customer service.

**Housekeeper:** the Housekeeper is responsible for the day-to-day maintenance of the building, including the cleanliness of common areas in the residence hall.

**Maintenance Technician:** the Maintenance Technician is responsible for addressing work requests placed for student apartments and maintaining the working order of the building common areas.

The Office of Student Housing is located in the South building lobby and is open weekdays from 9am-5pm.

Dolphin Cove provides residents with 24 hour access to staff members

If you need assistance after office hours, please contact the RA On Duty.
North building: 347-695-7690
South building: 347-695-7817

You can also contact the Front Desk 24/7 at 718-982-3019.

# **Campus Resources**

# **Academic Services**

## **Center for Student Accessibility**

Available for students with disabilities and/or health conditions that may create barriers to academic success.

Location: Center of the Arts (1P), Room 101 Phone: 718.982.2510 // csa@csi.cuny.edu

## **Center for Advising and Academic Services**

The Center for Advising and Academic Success (CAAS) manages both academic advisement and evening and weekend services for the College. Advisement support is provided to all entering and continuing students until they have earned 45 college-level credits.

1A-101 // 718.982.2280 // advisement@csi.cuny.edu

### **Center for Academic Student Assistance**

Drop-in tutoring in the following subjects: English, math, computer science, physics, psychology, chemistry, engineering, accounting, finance, geology, astronomy, philosophy, nursing and CORE 100.

Locations: 1L-117 and 1A-108 // 718.982.3962

# Library

The CSI Library has all the resources you need to study in one location. Books, magazines, newspapers, CDs/DVDs and journals and newspapers are all at your fingertips. There are also computer stations available and you can book study rooms for your use.

1L // library.csi.cuny.edu

# **The English Language Institute**

The ELI program is designed to develop the English proficiency needed to be successful at CSI and in an English-speaking work environment.

2A-206 // elistudy@csi.cuny.edu // 718.982.2100

# Student Well-Being

# **Counseling Center**

The Counseling Center provides individual and group counseling for students of the College of Staten Island.



We offer personal and academic counseling services. Students are given the opportunity to explore issues that can help them achieve success. 1A-109 // 718.982.2585 // counseling@csi.cuny.edu

#### **Health and Wellness Services**

Care, treatment and records are confidential. Your medical records will only be released with your written authorization. When your treatment requires more than we can offer, we provide community-based referrals. 1C-112 // 718.982.3045 // wellness@csi.cuny.edu

# Campus Resources cont.

# **Sports and Recreation Center**

Get energized and fit. Check out our 24-meter swimming pool, racquetball courts, intramural teams, group fitness program, weight training and tennis and basketball courts. 1R // 718.982.3160

## Office of Diversity and Compliance

You have the right to study and work in an environment free from harassment and discrimination. If you feel that you have experienced discrimination or harassment, please contact someone in this office. 1A-103 // 718.982.2250

#### **Multifaith Center**

The Center provides spiritual services to our multi-faith community. Chaplains of different faiths are available throughout the week. 3A-104 // 718.982.3006

# **Student Life**

#### Office of Student Life

Being a student isn't only about hard work and good grades. Have fun and make friends by getting involved in your new student community. The office serves the entire population of CSI by providing leadership development opportunities; advisement to clubs, organizations and publications including <a href="Student Government">Student</a> Government, the <a href="Campus Activities Board">Campus Activities Board</a>, and <a href="WSIA-FM">WSIA-FM</a>, and through management of the <a href="Campus Center">Campus Center</a>. 1C-201 // 718.982.3088 // studentlife@csi.cuny.edu

#### **Athletics – CSI Dolphins**

Many team sports are available: basketball, soccer, tennis, swimming, cross country, baseball, softball, volleyball.

1R // csidolphins.com

# **Center for International Service**

Administers a wide range of activities, including study abroad programs, faculty development opportunities, foreign student and scholar services, the English Language Institute (ELI) and international projects and programs.

2A-206 // 718.982. 2100 // intstudy@csi.cuny.edu

### **Finances**

### **Bursar**

The Bursar's Office is the unit of the Business Office that collects tuition from our students, processes tuition invoices and distributes payroll checks.

2A-105 //718.982.2060 // csi.cuny.edu/bursar

## **Financial Aid**

The mission of the Office of Student Financial Aid is to facilitate students' access to public and private financial assistance programs for post-secondary education. The Office assists students and their families in applying for aid and aims to generate delivery of aid funds to students most expeditiously within all applicable rules, regulations, and procedures of funding entities, CUNY, and the College.

2A-401 // 718.982.2030 // financialaid@csi.cuny.edu

# Campus Resources cont.

# **Jobs and Career**

# **Community Service and Civic Engagement**

Community service, volunteerism, and civic engagement are just a few ways to make a difference here at CSI and beyond. There are many reasons to volunteer and get involved. Most volunteers say that their volunteer activities helped them gain employment and interpersonal skills, such as understanding people better, motivating others, making contacts and friendships, and learning to deal with difficult situations better 1C-201 // 718.982.3119

# **Career and Scholarship Center**

At this center, you can find tools to help you succeed in your career planning. Workshops of varied topics such as resume' writing and interview skills are available throughout the year. Employment services are also available.

1A-105 // 718.982.2300 // careers@csi.cuny.edu

# **Other Services**

#### **CSI Bookstore**

CSI's on-campus bookstore has the textbooks and supplies you need to succeed! Get memorabilia, assorted clothing, bags, backpacks, greeting cards for all occasions, school supplies, snack items, magazines, film, film processing, newspapers, Metro cards, stamps College rings and much more.

1C-105 // 718.982.3030 // csi.bkstore.com

### **Parking and Dolphin Card Services**

College policy requires ALL students (visiting, full-time, part-time, weekend, continuing education, etc) and employees who park on campus to register their vehicle with the Office of Parking & DolphinCard Services and display a valid CSI parking decal. Visitors may obtain a guest parking pass at the security gate at the front entrance. This office is also where you will acquire your student ID card, known as the Dolphin Card. 3A-106 // 718.982.2294 // ops@csi.cuny.edu

#### Office of Public Safety

Public Safety officers are available 24 hours a day, seven days a week. This office offers a variety of services, such as: automobile assistance, emergency medical, and escorts for safety, and operates the campus lost and found. Make sure to sign up for CUNY Alert: the emergency notification system. 2A-108 // 718.982.2110 // www.cuny.edu/news/alert

#### **CSI Publications**

Publications are funded by Student Activity Fees allocated through the Publications Board. Each year students come together to produce publications at CSI. Some of the publications chartered in recent years include: *The Banner, Caesura, Serpentine/Artifacts, Third Rail,* and *Operation Three-Legged Dolphin.* 1C-201 // 718.982.3056

For a complete list of departments and services available, please visit the College of Staten Island website at www.csi.cuny.edu.

# **Dolphin Cove Amenities & Services**

#### **Front Desks**

Dolphin Cove Front Desks are operational and staffed 24/7. There are several items available for you at the South Front Desk including: cleaning supplies, brooms, lost and found, game equipment, and lockout assistance. Please bring your resident ID to borrow items.



# **Student Lounge**

The Social Lounge is located on the first floor of Dolphin Cove South. The Social Lounge features a pool table and flat screen television. All equipment may be borrowed from the Front Desk from 9:00am-10:00pm on weekdays and 9:00am-midnight on the weekend. Please feel free to enjoy your own DVDs or game systems in the Social Lounge. Please keep in mind that you are responsible for keeping the Social Lounge clean and you are responsible for your guests and any damage that you or your guests may cause.

# **Study Lounges**

There are two study lounges located in the North lobby and are open to all residents. These rooms are intended as a 24 hour quiet space for residents to utilize to focus on academics or personal reading/relaxation.

### **Laundry Facilities**

Smart card-operated laundry facilities are located on the first floor of each building. The laundry facilities are open 24 hours per day. We recommend that residents remain in the Laundry Room while their clothes are in the washer or dryer. Dolphin Cove is not responsible for lost, stolen, or damaged personal belongings, no matter the cause.

# **Vending Machines**

In Dolphin Cove North, the vending machines are located across the hall from the Laundry Room on the first floor. In Dolphin Cove South, the vending machines are located across the hall from the Social Lounge on the first floor. You are able to use your dolphin dollars from your dolphin card to purchase items or you can use dollar bills/change.

# Laundry Made Easy

Remember you can check when your laundry is done or when machines are open on m.laundryview.com/csicuny. For more information about LaundryView for your phone and text message alerts go to their website.

If a machine is out of order you can report it directly to them on their website as well! Be sure to read signage in the laundry room and be mindful of how much detergent you are using, so you do not overflow a machine! Remember to clean up after yourself!



# **Dolphin Cove Amenities & Services, cont.**

#### **Conference Room**

Located on the first floor of the South building across from the elevators, the Conference Room is utilized by Dolphin Cove staff for events and can also be used by campus departments to host events. If the Conference Room has not been reserved, it can be utilized by residents.

### **Fitness Center**

The Fitness Center is located on the first floor of the South building in the lobby. The Fitness Center is operational 24 hours per day and requires ID card access. Please make sure you are wiping down each machine after use and putting the equipment back to its correct location. If there is an issue with a machine, please report the issue to the Front Desk.

# **Computer Lab**

The Computer Lab is equipped with iMac computers and is located on the first floor of the South building by the elevators. The computer lab Is open 24 hours per day. It is expected that residents and their guests are being respectful of others. Please do not bring food or drinks in the computer lab. There is a printer available, but residents are expected to bring their own paper. If there are issues with the computers or printer, please report it to the Front Desk.

### **Photocopy and Fax Services**

Photocopies (limited to five copies or less) can be made at the Front Desk on weekdays from 9:00 am to 5:00 pm. Faxes can be sent to a resident (limit 5 pages or less). Our fax number is 718.982.3065. Faxes that are received for residents can only be retrieved at the Front Desk on weekdays from 9:00 am to 5:00 pm.







# **Parking**

On-campus parking is available through Parking & Dolphin Card Services located in 3A-106. There are a limited number of spaces for sale so residents are recommended to make arrangements for the purchase of paring passes early. Residents are required to park in Lot 6. Parking violations are monitored and enforced 24 hours a day, seven days a week. For more information, call Parking & Dolphin Card Services at 718. 982-2294.oremail ops@csi.cuny.edu.

# **Dolphin Cove Amenities & Services, cont.**

### **Mail Service**

Mail is delivered each weekday and can be

picked up from your mailbox, which is located in the Lobby of the South Building. Each resident is issued a mailbox key upon arrival. One mailbox is provided for each unit. Please be respectful of your roommates' mail and do not discard items that do not belong to you. Packages that arrive will be logged and you will receive a package slip in your mailbox. Packages may be picked up at the South front desk each day from 5:00pm-10:00pm. All unclaimed packages will be returned to sender if not picked up in ten business days.

Please have your mail addressed to:
College of Staten Island
Resident Name
Dolphin Cove Box #
2800 Victory Blvd
Staten Island, NY 10314

# **Trash Chutes and Recycling Bins**

Trash Rooms with trash chutes and recycling containers are located on every floor of both buildings near the elevator. It is resident responsibility to guarantee that both the common areas and their bedrooms are free of waste. Trash must be removed from apartments on a regular basis and placed in the trash chute. While transporting garbage to the assigned bins, all precautions must be taken to avoid leakage, spillage, and damage to the property. Trash must never be left in the hallway or lounges. Trash must be placed down chutes and recycling placed in designated bins for recyclables.



#### **Cable Television**

Cable television is available to each resident in their unit. Televisions are provided in Social Lounges throughout the property. The television is for the enjoyment of all residents of Dolphin Cove and may not be moved from the common area. Basic cable is provided.

#### **Internet Access**

Wired and wireless internet accesses are provided to residents. The costs are included in your housing fee. Residents interested in using the wireless network will register their device(s) by creating their own account on Pavlov Media, Dolphin Cove's wireless internet provider. Should a resident choose to use the wired Internet access, the resident is responsible for bringing their own data cables.

**Technology Notice:** Residents are not permitted to cut wires, bore holes, split cable, or make any other changes within the halls. Any unauthorized services or equipment may be removed by management, at the resident's expense, without notice or liability. All residents are subject to the Institution's and/or service provider's current Internet/Cable enrollment and usage policies. Dolphin Cove has an agreement with Pavlov Media to exclusively provide services to residents.

Alterations of any description to cable outlets and electrical installations are not permitted. Installing satellite dishes, aerials, or any other device on the exterior of the building is prohibited.

# Living in a Residential Community

# The Resident Advantage

On-campus housing is more than just where you live; it is your home away from home! We want to make sure that you are living in an environment that is supportive to your needs and provides you with amazing opportunities for growth and development. Learning extends beyond the classroom and your residential experience can play an important role in helping you develop life skills that will ensure your continued success in the future.

# **Commitment to Diversity**

Dolphin Cove is proud to house a diverse population and strives to provide a comfortable atmosphere to all residents regardless of nationality, race, religion, sexual orientation, or gender. Any form of harassment (e.g., verbal or written threats, bullying, intimidation, and violence) will not be tolerated and may result in further disciplinary action.

## **Programming**

Dolphin Cove is committed to providing a comfortable and fun living and learning environment within the residence hall. Residence Hall staff will organize educational and social programs to help students have fun, but also develop new skills, clarify their values, and improve interpersonal skills. CSI Student Housing has instituted a thematic programming model as a guide

WFE MANAGEMENT Spring Clean

Floor Movie Night CUP CAKE WARS

**Intramurals** 

Dolphin Week

Study Skills

Time Management

for resident event planning. All residents are encouraged to get involved in their community by attending and participating in programs, communicating to RAs what types of activities are desired, and playing a role in their planning and execution through the Residence Hall Association. Programs give residents a chance to socialize and meet new people, achieve their academic potential, and learn about themselves.

### **Themed Floors Experience**

The Themed Floors Experience is not only a place for students to live, and learn together. It's about working towards academic success, creating strong faculty connections, building networking relationships, and exploring new possibilities. This community gives students the opportunity to live with others with similar interests and in their programs, often sharing the same classes, while participating in activities that center around their academic and social interests.

Themed Floors include:

- New York State of Mind
- Living Learning Community (LLC)
- Global Perspectives
- Quiet & Academic Living

#### Cooking

For many of you, this may be your first time being solely responsible for cooking. Here are some tips to keep in mind:

- Do not leave cooking unattended.
- Turn handles inward so pots and pans won't be pulled or knocked off the stove.
- · Use caution with electrical appliances: don't plug too many devices into one outlet and do not overload surge protectors.
- Turn off appliances after using.

**Residence Hall Association (RHA)** RHA is a group of student volunteers who act as leaders in the residence hall to plan events, address concerns, and help make **Dolphin Cove a great place to live!** 

# Living in a Residential Community: Roommates

Living with a roommate can be trying at times, but can also be a very rewarding experience. The easiest way for you and your roommate to get along is by respecting each other's rights. We urge all residents to attempt to resolve any disputes they may have with another resident through a pro-active and open discussion with all concerned parties. Should additional help be required, Resident Assistants and management staff can assist to find a mutually beneficial resolution to the conflict.

## **Roommate Agreement Process**

We want your time here to be a great residential experience! In order to do so, each resident of each apartment will meet to establish the roommate agreement during the first week of school. This will serve as a guide to help you and your new roommate(s) identify and establish the expectations each one of you has about your living environment. Your initial expectations may change as the year progresses and you experience different situations. This is normal and if this is the case, then you may need to revisit the agreement and set new expectations. Regardless of what the issues are, it is through respecting one another's space and expressing your needs and wants that you will create the positive relationship that will make for a successful year.

#### What do I do if an issue arises?

Honest, open communication along with compromise is the first step to a successful roommate relationship. With the roommate agreement as a starting point for conversation, you and your roommate(s) should continue to communicate openly about concerns that may arise throughout the year. Communication will be very important and you should always talk to your roommate(s) directly if a concern arises. If you feel uncomfortable discussing your problems, your RA will be able to offer advice and suggestions on how to approach the situation. Your RA can assist in completing a roommate mediation if concerns continue.

Residents are not permitted to make room change agreements with other residents without authorization from Management.

# **All Roommates Have the Right:**

- To privacy and respect
- To open communication
- To mutually clean living quarters
- To comfortable sleep and study conditions
- To be asked before possessions are used
- To stay true to their own values
- To agree and disagree
- To ask residence hall staff for assistance when needed
- To be treated civilly

### All Roommates Have the Responsibility:

- To respect one another's privacy
- To respect themselves and others
- To communicate openly with their roommates and discuss potential conflicts before they get out of hand
- To keep their living space clean
- To lock doors and maintain personal/possession safety
- To maintain a comfortable environment for sleep and study purposes
- To treat one another's possessions with care and ask to borrow
- To respect differences and compromise
- To enlist the help of residence hall staff when a difficult roommate issue arises
- To be kind and civil with no intent to harm
- To check with one another before having overnight guests

# **Breaking the Ice**

Get to know your roommates and help your roommates get to know you. Here are some topics to discuss:

- May roommates borrow food from one another? If so, how soon should it be replaced or paid for?
- What are your standards of cleanliness? When should household chores be done?
- When do you like to go to bed and wake up? Until what time should movies, music and guests be in common areas?
- What about sharing and borrowing personal items like electronics or clothes? Are items in the common room, such as stereos or DVD players, for common use?
- How do you feel about overnight guests?

# **Personal Safety**

The Residence Hall Staff would like you to be aware of some important guidelines for the safety of yourself and your property. We recommend that you consider following these guidelines, in addition to other common-sense safety practices:

## **While Inside Your Apartment**

- 1. Lock your doors at all times.
- 2. You have deadbolt locks on the doors; use them while you are inside your room.
- 3. When answering the door, first determine who is there by looking through the peep hole. If the person is unknown, first talk with them without opening the door and don't open the door if you have concerns.
- 4. If the person says they work for management, maintenance, housekeeping etc., please feel free to call the office to confirm that it's an employee needing access to your room.
- 5. Make sure to keep your windows locked when you are not in your room and at night.
- 6. Do not give or lend your keys, your ID, fob, or mailbox key to anyone.
- 7. Do not put markings on your key ring to identify your name, address, or phone number. This includes your apartment/room number.
- 8. If you are concerned because you have lost your key or because someone you distrust has a key, ask to have your locks changed. You have a statutory right to do so, provided you pay the cost of the lock change in advance.
- 9. Dial "911" for emergencies. Immediately following, please call the office or RA so they may take appropriate measures.
- 10. At least monthly, check your smoke detector for dead batteries or malfunctions.
- 11. Frequently check your door locks and other devices to make sure they are working properly.
- 12. Immediately report to the office, in writing, any malfunction of other devices outside your room, such as burned-out lights, blocked passage ways, broken railings, etc.
- 13. Mark or engrave identification on valuable personal possessions, such as your computer or cell phone.

### **While Outside Your Apartment**

- 1. Lock your doors and windows every time you leave your apartment regardless of how long you will be away.
- 2. Tell your roommate where you are going and when you will be back.
- 3. When walking at night, please walk with another person. Call Public Safety if you do not have someone to walk with.
- 4. Let your RA and your roommate know if you are going to be gone for an extended period of time.

# **Around the Community**

- 1. Room and apartment doors should be locked at all times. Residents should always keep their keys with them even when leaving for a short period of time and/or when your roommate is in the apartment and not expected to leave.
- 2. Valuables should be kept locked and out of sight.
- 3. Residents should practice being their "neighbor's keepers." This can be done by knowing the other residents and reporting to management staff any suspicious person (s) seen around the property.
- 4. Please call 911 or local law enforcement if your personal safety or the personal safety of another is at risk.
- 5. Dolphin Cove does not allow soliciting. Please report those individuals to your RA or office.
- 6. Lost keys should be reported immediately to the Front Desk staff.

# Personal Safety, cont.

# **Be Prepared!**

Know the location of all emergency exits, fire alarms, and your emergency evacuation meeting point. Knowing what to do is the best preparation for any emergency.

# **Prevent Tailgating**

Tailgating is when someone holds the door open for others to enter the residence hall, posing a safety risk because non-residents can enter your residence hall. Do not allow people to follow you through the door.

#### In Case of Fire or Smoke

The location of emergency exits is posted on the back of your unit's front door. The evacuation meeting point is located in the Parking Lot 6. In the event of an evacuation, please exit the building quickly. At the designated waiting area, await further instructions from the Resident Assistants or Management.

#### If You Hear the Fire Alarm

- 1. Evacuate immediately to the evacuation meeting point in Parking Lot 6.
- 2. Wait for further instructions.

# To Report a Theft and/or Break-in

- 1. Notify Public Safety immediately.
- 2. Notify your RA and/or the on-call RA. For all emergency issues and/or significant concerns, please contact the Front Desk and/or the RA On Duty.

# In Case of Significant and/or Life-Threatening Medical Emergency

- 1. Call 911 immediately.
- 2. Notify the Front Desk or on-call RA.

#### **Public Safety**

Emergency -- 718.982.2111 Non-Emergency -- 718.982.2110

Public Safety is available 24 hours a day. They are also the providers of campus first aid.

Please remember there is no such thing as a failsafe system. Even the most elaborate of safety precautions are not guarantees against crime. You should always proceed as if such systems do not exist. All systems are subject to mechanical malfunctions, tampering, human error, and personnel absentee-ism. Dolphin Cove makes no expressed or implied warranties of security. Make sure your personal habits include measures to reduce your risk of becoming a victim. Dolphin Cove is not responsible for any personal

damages or thefts. We highly recommend that you obtain renter's insurance.

# Quick Tip:

To ensure additional safety after dark, during evening classes, the Office of Public Safety provides uniformed escorts to parking lots, buildings, classrooms, and public transportation facilities.

Anyone wishing to use the escort service should:

- Use any lobby phone and call ext. 2116 or from your cell phone dial 718-982-2116.
- Provide the Public Safety Office with your location and the destination of your requested



Don't forget to sign up for CUNYAlert!

CUNYAlert is a mass communication system which uses text message, email, or voice alerts regarding emergency situations or weather related closings on each CUNY campus. Log on to your CUNY First account to register.

# **Maintenance & Facilities**

Have a leaking sink? Light bulb burned out? Clogged drain? The residence hall maintenance staff is here to help and will look after any maintenance issues that occur throughout the year.

## Q1: How do I put in a work request for maintenance?

A: Residents can submit a work request two ways:

- Use the following link: http://www.emailmeform.com/builder/form/MKus7ZbvIc6bF23GcmL7500a
- If the link is not working or you are not able to access it, notify the front desk staff and they can submit a work order for you.

## Q2: How long will it take for my work request to be resolved?

A: Usually work orders are completed within 48 hours, but this can vary depending on the nature of your request.

#### Q3: What do I do about insects in the apartment?

A: Should you experience a problem with household pests such as ants during the year, please notify a staff member immediately to complete a work request. Dolphin Cove utilizes local pest control companies to assist with these issues.

Renter's Insurance:
Residents are responsible for arranging adequate insurance for all belongings. The residence halls are not responsible for damage to or loss of residents' personal property, however caused. Residents are encouraged to contact their family insurance agent to determine if they are covered under parent/guardians home insurance and if so, for what amount. If not, residents should purchase tenant insurance.

#### **Unit Condition Form**

After a resident moves in, they need to conduct an inspection of their room and document the condition of the items in their unit using a Unit Condition Form (UCF). The UCF can be accessed digitally via the following link: <a href="http://www.emailmeform.com/builder/form/F260H1RccJYsbp71474">http://www.emailmeform.com/builder/form/F260H1RccJYsbp71474</a>. The digital UCF form allows residents to upload photos of items they have a concern about. The resident will be charged for any damage, or missing items, noted at check- out that is not indicated on the UCF. If a resident fails to complete a unit condition form at check in, any damage or missing items noted at check-out will be charged to the resident. If a resident changes their room assignment, they must complete a new UCF for their new unit.

#### **Damages and Liability**

Each resident is responsible for the protection and conservation of the community. Individuals who are identified damaging residence hall property will be held financially responsible for repairs and may face disciplinary action. Repairs to damage in common areas that cannot be attributed to a resident may be charged to all residents in the community equally. We strongly urge anyone who witnesses another person damaging residence hall property to contact the Dolphin Cove staff or Public Safety. Residents are individually responsible for paying for damages to their assigned apartments.

# **Decorating and Posters**

We want you to feel at home in your new room, but encourage you to keep these few rules in mind when decorating. Using nails, hooks, spikes, tape, or other such items to hang pictures, posters and other material on the walls will result in damage, and therefore is not permitted. Management staff recommends using 3M strips or poster putty. Residents are not permitted to paint or wallpaper their rooms/suites or make any alterations to permanent fixtures.

#### **Furniture**

While the layout of each room may vary, all bedrooms are furnished with a double or extra-long twin bed, desk, chair, and stackable dresser. Apartment living rooms are fully furnished and include a sofa, chair, coffee table, entertainment center, dining table, and four dining chairs. Lounge furniture may not be moved into bedrooms or apartments. Any resident (s) with lounge furniture found in their apartment will be issued a fine and have the furniture immediately removed. Outside furniture is not permitted within the apartments.

Quick Tip: It's better to resolve issues early. Don't leave maintenance until move-out. Report items, including damage to the unit, as soon as possible. Do not try to fix damage yourself as this usually results in a higher cost to you to repair the fix as well as the damage.

# **Fines and Charges**

Fine & Cost*				
Garbage	\$25 per bag			
Failure to vacate	\$100 per night			
Noise complaint	\$25 and up			
Failure to sign in a guest	\$25			
Failed Health & Safety Inspection	\$25			
Smoking indoors	\$250			
Smoking outdoors	\$25			
Smoke detector tampering	\$100 and up			
Open Alcohol	\$50			
Non-sufficient Funds Fee	\$15			
Key Replacement Charges & (	Cost*			
Lost unit keys (replaced lock)	\$100			
Bedroom Door Key	\$50			
Fob Key	\$50			
Mailbox Key	\$50			
Frequent Damage Charges	s*			
Replacement of mattress or box spring	\$250			
Replacement of mattress frame	\$175			
Replacement of chair	\$75+			
Replacement of door	\$150-\$450			
Replacement of door handle	\$25-\$50			
Replacement of mirrored closet door	\$175			
Replacement of closet rod or shelf	\$45			
Replacement of carpet	\$150			
Replacement of blinds	\$35-\$50			
Replacement of light fixture	\$50-\$110			
Replacement of window screen	\$50			
Replacement of kitchen cabinet	\$20-\$200			
Cleaning	\$10 and up			
Wall Repairs*	_			
Small size repair	\$75 each			
Medium sized repair	\$100 each			
Large sized repair	\$175+ each			
Painting*				
Spot	\$50			
Partial wall	\$100			
Full wall	\$100+			

# Please Note:

Fines assessed to your account are added to your CUNY First account. You will receive written notification of these fines before they are added to your CUNY First account.

Any damages that are incurred in common space areas will be divided amongst all residents of the apartment unless one resident takes full responsibility for the damage.

\*All charges are subject to change.

# **Other Procedures**

#### **Confidential Information**

The Residence hall will not provide confidential information about our residents, such as the room/telephone numbers of students, to persons making inquiries, with the exception of CSI/government officials. It is the residents' responsibility to provide friends and family members with their room/phone numbers. Due to the Freedom of Information and Protection of Privacy (FOIPOP) Act, Dolphin Cove staff is not able to give resident contact information to potential roommates unless a waiver is signed by the resident. In addition Dolphin Cove staff cannot discuss any aspect of a student's residency, including account balances or disciplinary matters, with parents, guardians, or any other person unless a waiver is signed by the student authorizing them to discuss their situation.

### **Health and Safety Inspections**

In order to maintain a healthy and safe living environment, Dolphin Cove staff will conduct monthly room inspections. Staff will be checking air filters, plumbing, electrical receptacles, potential fire hazards, mildew in kitchen, and bathrooms, etc. Health and Safety Inspections will occur between the 15th and 25th of each month.

#### **Newsletter**

Each month, Dolphin Cove management will send a digital newsletter to all residents. The newsletter includes important updates regarding procedures, services, and events happening on campus and in the residence hall, plus a chance for you to win prizes. Please make sure the Office of Student Housing has your accurate email address so you don't miss out!

#### **Dolphin Card**

Access cards may become demagnetized. In the event that this happens, the Dolphin Card Services Office will reactivate your card at no expense. If you lose your card, re-issuing a new one will deactivate the previous card. There is a fee to reissue a dolphin card.

#### **Holiday Break**

Dolphin Cove is open during the winter holiday break. In early December, management will send out an email asking for residents who are planning on staying at Dolphin Cove to reply. Services will be limited during the holiday break, but on-call staff members will remain onsite. Those leaving for the holiday break need to throw out all perishable food prior to departure and ensure that all doors are locked.

#### **Check-Out Procedures**

Prior to the end of your license agreement, Dolphin Cove will provide detailed instructions for the move out process. Each resident must follow the check-out procedure as described in this process and resident responsibilities will include the following:

- All personal belongings and garbage must be removed from your room/apartment and you must thoroughly clean your room and suite.
- Your keys must be returned to the residence hall Front Desk.
- You must make arrangement for Dolphin Cove staff to inspect your room, with you and your roommates
  present or fill out the applicable paperwork to complete an express check-out.
- · All floor/wall surfaces must be cleaned.
- The bathroom floors, sink, tub, and toilet must be scrubbed.
- The refrigerator and stove must be emptied and cleaned thoroughly. The freezer must be defrosted and cleaned.

In incidents where residents fail to follow the check-out procedures, the room and/or apartment will be cleaned professionally and residents will be billed accordingly.

# Section 2: License Agreement

This section includes a copy of the License Agreement and Rules and Regulations each resident signs in order to live in Dolphin Cove. All residents are responsible for knowing the policies and procedures outlined in this document and in their Resident Handbook.

# CSI STUDENT HOUSING LICENSE AGREEMENT

residential unit ("Unit") in the r Island (the "School" or "Colleg	esidential housing facility (tle") of The City University o	he "Project" or "Premises") on the case of New York ("CUNY") located at 25 he Housing License Agreement (this '	ampus of the College of Staten 800 Victory Boulevard, Staten	
("Agent") to conduct and handlincludes, but is not limited to	e business at the Premises for, resident issues, policies, p	ACC SC Management LLC, as proof Licensor, as provided in this Licensor procedures and collection of license ehalf in all respects. All rights granted	nse Agreement. Such business e fees. Whenever Licensor is	
2. <u>Eligibility</u> . Licensee must be admitted to the College or to a CUNY institution prior to acceptance of the License, or have an admissions application on file prior to conditional acceptance of the License. To qualify for residency in the Premises, Licensee must be throughout the term of this License, a student in good standing with the College or at a CUNY institution. All enrolled students attending the College or a CUNY institution are eligible to live in the Premises. Owner reserves the right to deny residency to, or terminate the residency of, any person not meeting the foregoing eligibility requirements.				
Licensee hereby grants to Agent permission, from time-to-time at the election of Agent, to verify the continuing eligibility of Licensee for occupancy of a portion of the Project. If at any time Licensee fails to meet the applicable eligibility criteria for occupancy of a portion of the Project, Agent may elect, in the exercise of its discretion, to terminate this License Agreement. Agent reserves the right to deny residency to any applicant not meeting the applicable eligibility criteria for occupancy of a portion of the Project.				
<b>3.</b> <u>Description of Unit.</u> That portion of the Project licensed to Licensee shall consist of the non-exclusive use and occupancy in the unit type indicated below by Licensee's initials:				
Floor Plan Type:				
4. Fee. In consideration for the Resident's rights and privileges hereunder, the Resident agrees to pay Agent the amount of ("License Fee") in installment(s) of each as follows:				
Term ("Ter	rm"): Academic Year:			
License Fee Payments ("License Fee Payments") are per bed per person:				
INSTALLMENT AMOUNT:	DUE DATE:	INSTALLMENT AMOUNT:	DUE DATE:	
	1			

LICENSEE:	LICENSOR: CSI STUDENT HOUSING LLC By ACC SC Management LLC, Agent	
(Signature)		
Print Name:	Print name:	
Date:	Title:	
	Date:	
Guarantor:		
(Signature)	_	
Print Name:		
Social Security #:		
Date:		

- 5. <u>Term.</u> This License Agreement shall become a legal and binding agreement upon the execution hereof by Agent (for and on behalf of Licensor) and Licensee, and occupancy term beginning 8/21/2016 (the "Term Commencement Date") and ending on 5/26/2017(the Termination Date") (the period beginning on the Term Commencement Date and ending on the Termination Date is referred to hereinafter as the "Term"). Any occupancy by Licensee of the Premises subsequent to the Term shall be pursuant to a separate written housing license agreement between Licensor and Licensee. Licensee does hereby acknowledge and agree that this License Agreement shall be in full force and effect for the entirety of the Term, regardless of whether Licensee is for any reason unable to continue occupying the Premises. Accordingly, the obligation of Licensee to make license payments shall continue for the entirety of the Term and until all such sums due hereunder have been paid in full, except as may otherwise have been determined by Licensor pursuant to the College's or CUNY's policies.
- **License Fee.** The licensee fee payable by Licensee hereunder ("License Fee") for occupancy of a portion of the Unit during the Term and all other fees due under the terms of this License Agreement and Collections Policy shall be made to CSI Student Housing LLC and per the instructions on the Collections Policy. Licensee is responsible for Fee payment to CSI Student Housing LLC, regardless of whether a Fee invoice is received by the Licensee. Late payments and any penalties assessed will include, but are not limited to the College's policy for Fee payment.
- **Utilities.** Licensor shall provide water, heat, wireless internet access and basic cable TV hookup. Licensor also agree to incur the costs associated with furnishing electricity, **except that, under no circumstances, shall licensor be responsible for paying more than \$35.00 per Licensee per month towards the total amount of electricity consumed by Licensee and other Licensees of the entire Apartment in such month. If the cost of furnishing Licensee with electricity exceeds \$35.00 per bed in any month, then Licensor shall provide Licensee with an invoice (on a billing cycle to be established solely at Licensor discretion) that itemizes Licensee's portion of said extra usage which portion shall be determined by dividing the total cost of said extra electricity usage by the number of Licensees occupying the Apartment. Licensee assumes financial responsibility for such extra electricity usage and shall pay said invoice in a timely manner as set forth on utility billings, or may incur an additional late charge. Licensor shall provide refuse removal from the Premises; however, Licensee is required to place trash into the waste receptacles provided. Licensee is to conserve utilities by keeping windows closed when heating/cooling systems are in operation and lights, appliances, and personal electronics turned off when not in use. Licensee must maintain heating and cooling at levels generally considered to be comfortable in the judgment of the management staff and other licensees when the Premises are occupied. When the Premises are unoccupied in the cold weather months, Licensee shall keep the thermostat set at 60 degrees. When the Premises are unoccupied in warmer months, Licensee shall keep the air conditioning set in the "off position.**

# 8. <u>Default.</u>

A. Events of default, including those set forth below, shall constitute a breach of this License Agreement and may result in any, some, or all of the following:

- 1. Termination of this License Agreement;
- 2. Denial of future housing;
- 3. Legal action;

- 4. Repossession of the Unit;
- 5. Eviction from the Premises.
- 6. Acceleration of all License Fee payments, making them immediately due and payable.
- 7. A block and stop on future registration and requests for transcript.

Exercise by Licensor of any of the foregoing remedies will not release Licensee from any of Licensee's obligations hereunder except upon special determination of Licensor pursuant to the College's or CUNY's policies.

- B. Events of default under this License Agreement include, but are not limited, to:
  - 1. Licensee's failure to pay when due any License Fee payments, additional charges or fees, or penalties under this License Agreement;
  - 2. Any breach or violation of the terms of this License Agreement, including failure to maintain eligibility status for residency in the Project;
  - 3. Refusal to vacate the Premises upon termination of this License Agreement;
  - 4. Violation of the Project Rules and Regulations, incorporated herein by reference, which may exist from time to time;
  - 5. Violation of the College's or CUNY's guidelines, policies or procedures;
  - 6. Violation of any applicable Federal, State or local law, regulation or ordinance.
- C. Upon the occurrence of an event of default hereunder, Licensee shall be liable for the following monetary payments:
  - 1. All past due License Fee payments and charges;
  - 2. All License Fee payments that would accrue through the balance of the Term;
  - 3. All applicable late charges, fines, penalties, insufficient funds or other check charges and the like;
  - 4. All expenses that Agent may incur in repairing damage to the Premises; and
  - 5. All court costs, collections costs, and reasonable attorney's fees.

Licensee acknowledges that Licensor reserves the right not to renew or continue this License Agreement for any periods subsequent to the Term. Should Licensee fail to pay any Licensee Fee installment when due or otherwise be in default under the terms of this License Agreement, Licensee agrees to quit and vacate the Premises on or before five (5) days after notice from Agent to quit and vacate the Premises. Failure of Licensee to so quit and vacate the Premises may result in the exercise by Agent of remedies available hereunder and pursuant to applicable laws.

9. <u>Use.</u> The Unit shall be occupied by the Licensee exclusively for residential use and for no other purposes. Licensee shall use and occupy the Premises and the Project in compliance with applicable local, State and Federal laws, any rules and regulations of any governmental entity having jurisdiction, as well as any Project Rules and Regulations and the College's and CUNY's guidelines, policies or procedures.

Except for other licensees occupying a portion of the same Unit, no other person or persons shall occupy the Unit without the express written consent of Agent. Guests of Licensee ("Guests") are permitted under the following term and conditions:

(a) Guests' visits do not exceed three (3) consecutive days or six (6) days in any month.

- (b) All other licensees of the Unit consent to the visit.
- (c) Guest(s) abide by all Project Rules and Regulations and the College's and CUNY's guidelines, policies or procedures applicable to the Premises or the Project.
- (d) Guests shall abide by any and all applicable Federal, State and local laws, regulations and ordinances.
- (e) Licensee, as host, assumes full responsibility for Guests' behavior as well as responsibility for any and all charges or damages that result from Guests' behavior. Licensee must respect the privacy and the right of Licensee's roommates to use the Premises.
- (f) Licensees are allowed to have no more than two guests at any time unless special permission is been granted by Agent.

Agent may conduct such inspections as Agent deems necessary to determine whether the Unit or any other portion of the Premises is being used for any purpose prohibited hereby.

- **Deposit and Fees**. All applications must be accompanied by a \$400 reservation payment. Upon payment of the first two months rental fee, the \$400 reservation payment will convert to a damage security deposit. The College's acceptance of a room reservation payment does not constitute a guarantee of admission to the College, or a guarantee of a housing assignment. The reservation deposit is non-refundable unless housing is unavailable or admission is denied.
- 11. Roommates. Licensee may request that other licensees of the Premises be persons identified by Licensee. Agent shall have no obligation to grant any request made by Licensee under this provision. In the event that any other licensee of the Unit shall fail to take occupancy, or shall cease to occupy the Unit pursuant to a Housing License Agreement with Licensor, Agent shall have the right to make the Premises available to replacement licensees. Agent has no obligation to obtain permission from Licensee with respect to alternative or replacement licensees of the Unit and shall have no obligation to inform Licensee of new licensee assignments with respect to the Unit
- 12. Renewal. This License Agreement terminates on the Termination Date. In the event Licensee wishes to enter into a new License Agreement for the next academic year, Licensee must comply with Agent's notices and procedures governing License Agreement renewals. Agent reserves the right to refuse to offer a license to occupy any portion of the Premises to Licensee during any subsequent academic year at Agent's sole discretion. Should Licensee desire to occupy any portion of the Unit after the Termination Date, Licensee must execute a new license agreement with Agent that may be at a different License Fee. If Licensee enters into a license agreement for the next academic year, at the option of Agent, Licensee may he permitted to remain in the same Unit for the term of such additional license agreement; provided however, Agent shall be under no obligation to ensure that Licensee remains in the Unit.
- **13.** Assignment or Subletting. Licensee shall not assign, sublet or transfer his or her interest in this License Agreement, or otherwise allow anyone else to occupy the Unit.
- **Holding Over.** If Licensee fails to timely vacate the Premises, in additional to all other remedies available to Agent, a fee of ONE HUNDRED DOLLARS (\$100.00) per day will be charged to Licensee for each day or portion of a day past the last day of the Term Licensee occupies the Premises. In the event that any items of personal property are left in the Premises after this License Agreement has been terminated, whether by expiration of the Term or otherwise, Agent will consider such items to be abandoned.
- **Right of Inspection and Entry.** Licensee agrees that Agent or its representative or designee may enter the Unit at reasonable hours for the purpose of making inspections, repairs, and for any other purpose deemed necessary by Agent, and at all times during an emergency. A request by any other resident of the Unit shall also constitute permission for Agent or its representative or designee to enter into the Unit Agent reserves the right to conduct a search of the Unit when there is reasonable suspicion of the presence of prohibited items (*as outlined in the Resident Handbook*) that may be considered a danger or hazard to the health and welfare of the Licensee and greater resident community and/or a violation of law.
- **Relocation.** At any time during the Term, should Agent deem it necessary or desirable, Agent shall have the right to move Licensee to similar accommodations within the Premises.

- **17.** <u>Insurance Acknowledgement.</u> Licensee hereby acknowledges that no renters insurance is carried by Agent, CSI Student Housing, the School or otherwise to cover my personal property against such perils as fire, wind, theft, water damage, etc. and Licensee is encouraged to obtain renter's insurance to provide coverage against these and other physical losses of property, in addition to providing temporary housing accommodations, and protection against personal loss.
- 18. <u>Notice.</u> Any notice or communication which either Licensee or Agent is required to give the other shall be in writing, delivered by U.S. mail, addressed to Licensee at the address of the Premises and to Agent at the Project management office or to such other address as Licensee or Agent may from time to time direct by written notice to the other. Any such notice or communication shall be deemed given three (3) days after being deposited in the U.S. mail
- 19. Liability. Neither Agent nor Licensor shall be liable for any personal injury to Licensee or Licensee's Guests, or any damage or loss to Licensee's personal property or the personal property of Licensee's Guests, including but not limited to any injury, loss or damage caused by arson, burglary, assault, vandalism, theft or any other crimes, or damage attributable to (including but not limited to) water, smoke, power surges, fire, or any other calamity, irrespective of the cause. All personal property placed or kept in the Unit, or in any storage room or space or anywhere on the Premises, shall be at Licensee's sole risk and Licensor shall not be liable for any damages to or loss of such property. The obligations of Licensor and Agent under this License Agreement shall not be binding upon Licensor or Agent named herein after the sale, conveyance, assignment or transfer by Licensor or Agent of their interest in the Premises. Neither Licensor, Agent nor any of the direct or indirect partners, shareholders, directors or officers of Licensor or Agent shall be personally liable for the performance of Licensor's or Agent's obligations under this License Agreement. Prior to any such sale, conveyance, assignment or transfer, Licensor's and Agent's liability under this License Agreement shall be limited to Licensor's or Agent's interest in the Premises, and Licensee shall not look to any other property or assets of Licensor or Agent in seeking either to enforce Licensor's or Agent's obligations under this License Agreement or to satisfy a judgment for Licensor's or Agent's failure to perform such obligations. After any such sale, conveyance, assignment or transfer, to the extent that Licensor or Agent has any liability at all, the liability of Licensor or Agent for such obligations shall be limited to the net proceeds received by Licensor from such sale, conveyance, assignment or transfer.
- 20. Photograph Release. Licensee hereby grants permission to Licensor and Agent to use any photograph or photographic image taken of Licensee while participating in Licensor sponsored events, or at events held at the Premises while in any public spaces, grounds, or offices of the College. Licensee agrees that the photographs or photographic images shall not be used in any other forum other than for legitimate business purposes. Licensee hereby releases and forever discharges Licensor, the School, Agent, The City University of New York and the State of New York or any of their authorized agents, officers, employees and representatives from any and all demands, causes of action and/or judgments arising out of, in any way, the use of Licensee's photographs or photographic images. This release shall be binding upon and inure to the benefit of the successors and assigns of the Licensee and Licensor.
- **21.** <u>Package Release.</u> Licensee hereby authorizes Licensor and Agent to accept packages, parcels, and deliveries on Licensee's behalf. Licensee agrees to hold Licensor and Agent free from liability or responsibility for packages, parcels, or deliveries should they be stolen, lost, damaged, or otherwise harmed. Licensee agrees that if Licensee fails to claim such packages, parcels, or deliveries, within seven (7) days, they may be returned to the sender or destroyed.
- **22.** <u>Acknowledgement of Proper Moisture/Mold Procedures.</u> Licensee agrees to take the following steps in order to prevent or minimize the growth of mold and mildew within the Unit:
  - remove any visible moisture accumulation in or on the Unit, including moisture accumulation in or on walls, windows, floors, ceilings, and bathroom fixtures;
  - mop up spills and thoroughly dry affected areas as soon as possible after occurrence;
  - keep climate and moisture in the Unit at reasonable levels;
  - clean and dust the Unit regularly;
  - keep the Unit, particularly the kitchen and bathroom, clean and dry;
  - promptly notify Manager in writing of the presence of any of the following conditions: (a) a water leak, excessive moisture, or standing water inside the unit or and common areas, (b) mold or mildew growth in or on the Unit that persists, (c) a malfunction in any part of the heating, air-conditioning, or ventilation system in the Unit.

Licensee shall be liable to Owner for damages sustained to the Unit or to the Premises or to any personal property located in the Premises as a result of the Licensee failure to comply with the terms of this Article.

23. <u>Bed Bugs.</u> Licensee acknowledges that bedbugs pose a serious issue to living spaces. Accordingly, Licensee agrees to the following:

- Insure that Licensee's belongings are free of bedbugs at the time they are brought onto the Premises and into the Unit,
- Notify Agent immediately if Licensee is been bitten by or exposed to bedbugs,
- To cooperate with instructions by Agent for the treatment of any bedbug issues, including preventative treatment(s) and maintaining detective devices in the Unit Licensee's failure to cooperate may result in Licensee being charged for all treatment costs and resulting damages and expenses,
- Residents shall review and adhere to the Bedbug Information Pamphlet provided by Licensor or Licensor's agent,
- Apartments are fully furnished. Residents may not bring in any new or second-hand mattresses or furniture.
- **24.** Fitness Center Liability Release, Waiver, Discharge and Covenant Not to Sue. Licensee agrees to assume all of the risks and responsibilities in any way associated with the use of the fitness facility. In consideration of and return for the services, facilities, and other assistance provided by Agent or the College in connection with the use of the fitness facility, Licensee hereby releases, discharges and covenants not to sue Licensor, Agent, the City University of New York, the Dormitory Authority of the State of New York, and the State of New York (and their governing boards, officers, employees, and agents) from any and all liability, claims and actions that may arise from injury or harm from death or from damage to property in connection with this activity. Licensee acknowledges that this release covers liability, claims and actions caused entirely or in part by any acts or failures to act of Licensor or Agent, including but not limited to negligence, mistake, or failure to supervise. Licensee gives up all rights to sue for injuries, damages, or losses that Licensee may incur. Licensee further acknowledges and understands that this release also binds Licensee's heirs, executors, administrators, and assigns.
- **25.** <u>Counterparts.</u> This License Agreement may be signed in counterparts each of which shall constitute an original and each of which shall be deemed to constitute a single instrument.
- **26. Permission.** Licensee grants permission to Agent to request and receive information from the School, and for the School to release information regarding Licensee's status as a student in good standing, enrollment status, eligibility for housing, and financial aid eligibility/disbursement status to Agent.
- **Permission to Contact Parents / Guardians.** Licensee grants permission to Agent to contact the parent or guardian of Licensee if Licensee is under the age of 18 at any time regarding any issue related to Licensee's occupancy of the Unit

Licensee understands that Licensee has the right to confidentially register with the College the name and contact information of an individual that Licensee would like to be contacted if it is determined that Licensee is missing from the campus and/or Licensee's whereabouts are unknown for a period of twenty-four (24) hours or more.

- **28.** Severability Clause. If any provision of this License Agreement is determined to be invalid, the remainder of this License Agreement shall not be affected.
- **29.** <u>Interruption of Service.</u> Licensee will receive no reduction in the License Fee, nor will Licensor or Agent be liable to Licensee, due to repairs or interruption of services to utilities, appliances, or other equipment due to defects or circumstances not caused by Licensor's or Agent's negligence or willful misconduct.
- 30. <u>Use of Facilities, Generally.</u> Licensee may use all facilities of the Premises which Agent provides for Licensee's comfort, including, but not limited to common lounge areas, fitness center, music room, etc. Agent may revoke use of any of these facilities without affecting the remainder of this License Agreement. Licensee agrees that use of these facilities is solely at Licensee's own risk, and neither Licensor nor Agent shall be responsible for any injury to person or loss or damage to property arising out of Licensee's use thereof, unless the same is caused solely by Licensor's or Agent's negligence or willful misconduct.
- 31. Governing Law. This License Agreement shall be governed by and construed in accordance with the laws of the State of New York, without regard to principles of conflicts of law. Any action or proceeding brought in connection with this License Agreement shall be commenced in a court of competent jurisdiction in the City of New York.
- **32.** Condition of Premises at Conclusion of Term. Licensee shall be responsible for any and all damage or destruction to the Premises or Unit caused, directly or indirectly, by Licensee or Licensee's Guests. As of the Termination Date, the Premises shall be in the same condition as it was as of the Term Commencement Date, except for and ordinary wear and tear.

- 33. Agreement Constitutes a License. Licensee hereby acknowledges and agrees that this License Agreement constitutes a license and not a lease, and that nothing contained in this Agreement creates a landlord-tenant relationship. In no event shall Licensee, by entering into this License Agreement, occupying the Unit and otherwise performing in accordance with the terms and conditions of this Agreement, be afforded any rights or protections afforded to lessees or tenants under the laws of the State of New York.
- **34.** <u>Subordination.</u> The rights of Licensee under this License Agreement are unconditionally subordinate to the lien of any mortgage now or hereafter in effect with respect to the Premises.
- **35.** Other Conditions. Licensee agrees that he or she has received and read the College Rules and Regulations (APPENDIX A), CUNY Residence Hall Disciplinary Procedures, and Article XV of the CUNY ByLaws, the Rules for Maintenance of Public Order (Henderson Rules), the CUNY Medical Withdrawal and Re-Entry Policy, and the CUNY policy regarding the use of alcohol and drugs (collectively, the "Additional Conditions"). All the terms and provisions set forth in the Additional Conditions are incorporated by reference into this License Agreement. Licensee agrees to abide by the Additional Conditions and acknowledges that failure to do so shall be a default under this License Agreement which may result in the exercise of all applicable remedies hereunder.
- **36**. <u>Altering License Document.</u> Licensee understands that any modifications, changes, additions, or deletions of the terms of this License must be signed by both Licensee and Agent in order to be binding.

# College of Staten Island Student Housing 2015-2016 Rules and Regulations

These Rules and Regulations are outlined in addition to those specifically enumerated within the license and are agreed to by the Resident for the purpose of preserving the welfare, safety and convenience of all of the Residents of College of Staten Island Student Housing, for the purpose of making a fair distribution of services and facilities for all Residents, and for the purpose of preserving the Owner's property from abusive treatment. With proper notice, the rules and regulations outlined below may be subject to modification, during the term of the license. Notwithstanding anything else contained herein, in the event that any provision of these "Rules and Regulations" conflict with the College's and CUNY's guidelines, policies or procedures, the guidelines, policies or procedures of the College and/or CUNY shall govern.

- 1. <u>Implied Consent.</u> Residents are responsible for all activities that occur within their living space (apartment). By failing to report behaviors or items that violate the policies and regulations of CSI Student Housing, the Resident has demonstrated an implied consent for the violations. Residents are responsible for taking an active role in ensuring that inappropriate behaviors or items do not exist in their living space (apartment) or building. It is the Resident's responsibility to report behaviors that violate CSI Student Housing policies to a staff member. Passive participation in events that violate policy will not be tolerated and in determining responsibility, may be viewed as equal to active participation. Residents will be considered in violation of policy if they fail to report and then remove themselves from activities or situations which violate CSI Student Housing rules and regulations.
- 2. Drug and Alcohol Policy. Residents of CSI Student Housing shall abide by College of Staten Island policies, procedures and regulations and local, state and federal laws regarding presence of alcohol and illegal drugs. The possession, sale, distribution, or provision of any illegal drug or drug paraphernalia is prohibited. Students found to be involved with drugs in or around CSI Student Housing may be referred to the College of Staten Island's judicial system and the case will be resolved in accordance with College of Staten Island and CUNY Article XV or Rules for Maintenance of Public Order. Where applicable, sanctions may address both the Resident status in CSI Student Housing and the student status of the respondent with the college. Violations of drug policy may result in Immediate License Termination and/or
  - a) Suspension/Expulsion from the college.
  - b) The possession, consumption, and/or sale of alcohol or alcohol paraphernalia (including, but not limited to empty alcohol containers) are prohibited, regardless of age. CSI Student Housing reserves the right to immediately and permanently confiscate all drinking paraphernalia or items used in connection with any drinking game or the rapid, mass or otherwise dangerous consumption of alcohol of any type. Students found using drinking paraphernalia or participating in any drinking game will be referred to the College and/or CSI Student Housing judicial process. This includes, but is not limited to, items such as funnels and table tops used in conjunction with drinking games. Violations may result in administrative and/or disciplinary

sanctions. Violations of the Alcohol Policy outlined herein may result in administrative and/or disciplinary sanctions. Serious or repeated violations may result in the License being terminated.

- **3. Gambling.** Gambling is prohibited in CSI Student Housing. Any card games that involve betting must involve no money changing hands and must use items of non-monetary value, i.e. "chips".
- **4. Hazing.** Hazing by any club, group, organization or individual is strictly forbidden by State law. Hazing includes "any act that injures, degrades, disgraces, any fellow student or person."
- 5. <u>Parties and Events</u>. Parties are **NOT** permitted. Floor lounges and other common areas must be reserved in advance for use for a meeting or event. Whether in apartments, bedrooms, or other gathering spots, social gatherings must not:
  - a) Become too large for the host Resident(s) to exercise responsible control over the behavior of Residents and guests.
  - b) Expand beyond the boundaries of the apartment or reserved common area.
  - c) Be open to all or advertised in any way.
  - d) Consist of more than ten (10) guests per apartment.
  - e) CSI Student Housing Staff and College of Staten Island Public Safety Officers, if necessary, will intervene and instruct the host(s) to end the event when gatherings:
  - f) Result in excessive noise, damage or destruction, fighting or other disruptive behavior
  - g) Exceed the normal boundaries, with persons gathering in hallways, stairwells, lounges, entrances, and other common areas.
  - h) Have been advertised or promoted through flyers, posters or other means including electronic media.
- 6. Access by Non-Residents. Non-Residents (including family), may not use the premises if the Resident is on vacation or is for any other reason not present unless accompanied by the Resident. Residents may not give their building key fob, Student College of Staten Island/CUNY ID cards, or room key to any non-Resident. Residents who have allowed non-Residents access by providing them with a building key fob, Student College of Staten Island /CUNY ID card, or room key may be considered in default of the License.
- 7. Pets. Pets or any animals are prohibited from being brought into the premises of CSI Student Housing. Pet prohibitions apply to all mammals, reptiles, birds, fish and insects. In the event of a violation of this rule, \$100 fine will be assessed against the Resident, and Agent, at its discretion, may declare the Licensee in Default. In the event of a subsequent violation, a \$200 fine will be assessed against Resident and the Agent will declare the License to be in default. Pets must be removed from the premises immediately. Agent may remove any unauthorized pet if one day's written notice of intent to remove the pet is left in a conspicuous place in the apartment. Agent may turn the pet over to a humane society or local authority. Service animals are allowed with the prior written notification and documentation of need in accordance with the Americans with Disabilities Act to the Agent.
- **8. Smoking**. Consistent with New York State Laws governing public facilities and The College of Staten Island campus facilities, CSI Student Housing is a smoke-free community. Smoking is not allowed in apartments, lobbies, common areas, hallways, offices and is prohibited in all other public and private areas within CSI Student Housing.
- 9. Quiet and Academic Living Environment. Conduct that infringes upon the rights of others to a quiet, academic living environment is not acceptable under any circumstances and is cause for disciplinary action and removal from CSI Student Housing. Such conduct includes intentionally or recklessly causing physical harm, or threatening physical harm to any person, including assault/battery, intentionally or recklessly provoking and/or engaging in physical fights or harassing any person in such a way as to seriously or repeatedly interfere with that person's academic pursuits, sleep, and/or other personal pursuits. This includes malicious pranks and issuing threats.
- 10. Noise. Excessive noise is not allowed and courtesy hours are always in effect. Noisy or disruptive behaviors which interfere with another person's or a group's free exercise of academic or personal pursuits or their ability to sleep or study, including: music, television, or other electronic equipment playing at high volume, excessive yelling, music practice, violations of established floor/hall quiet hours, large gatherings/parties, and other types of noise are prohibited and will not be tolerated. If a student has a problem with noise, the student is encouraged to talk to the other student(s) who are creating the noise. If noise continues, then the student should contact a CSI Student Housing

staff member to request assistance. Accordingly, the following shall apply to complaints concerning you or your guest's violation of this rule:

- a) 1st complaint- A written warning will be issued
- **b)** 2nd complaint- A \$25.00 fine will be assessed against you
- c) 3rd complaint- A \$30.00 fine will be assessed and the Guarantor will be notified
- **d)** 4th complaint- A \$100.00 fine will be imposed and we may, at our discretion, declare you in violation of the License Agreement

#### 11. Conduct.

- a) *Sports Equipment.* Use of any sports/recreational equipment except in designated areas is prohibited. The use of equipment prohibited within the premises include but are not limited to: roller blades, scooters, bicycles, skateboards, footballs, soccer balls, basketballs, baseballs, volleyballs, lacrosse equipment, field hockey equipment, nerf balls, and Frisbees. Bicycles are prohibited from the building, and must be stored in exterior bicycle racks. Bicycles may not be chained to any exterior railings, trees, light poles, or any other structure. Bicycles may be removed from such areas by Agent and a \$25.00 removal fee will be charged to the owner of the bicycle. Agent shall not be liable for damage or loss of any bicycles.
- b) *Endangering Behavior*. The Agent may terminate this License prior to the expiration of the License and immediately remove Resident and his or her guests from the Premises in the event the Resident's behavior or the behavior of any of Resident's guests is or has the potential to become dangerous to the Resident or others.
- c) Guests. Resident will be held responsible for the conduct of their guests, including payment for any damages caused by their guests' behavior. Resident's guests' visits may not exceed three consecutive days, and six days in any month.
- 12. Transferring Apartments. The Agent shall not be liable for any personal conflict of Resident with any other Residents that reside at the Property or their guests or invitees. Therefore, a conflict between Residents does not constitute grounds for termination of the license. However, the Agent acknowledges that there may be valid reasons why a request for transfer to a different apartment would be considered and approved. Any Resident desiring a transfer should make a formal written request to CSI Student Housing Office, including the reason for the requested transfer. Space permitting, if the request is valid and practical, and an inspection of the Resident's current apartment is satisfactory, Resident will be notified of a new assignment. In order to make the transfer process from one apartment to another run smoothly, the following policy has been established. Residents requesting an apartment transfer must comply with the following procedures:
  - a) Submit a written request to CSI Student Housing Management Office.
  - b) Agree to a specific moving date.
  - c) Arrange for an inspection of current apartment with a staff member.
  - d) Agree to pay all license fee payments and damage costs found by the Management Staff to be attributable to Resident.
  - e) Enter into a new License for the balance of the License Term that reflects the bedroom and apartment into which the Resident has moved.
  - f) Pay a \$100.00 transfer fee.
  - g) Be current on all other charges; no outstanding charges on the Resident's account.
- 13. Move-In / Move-Out Procedures. Resident will be given a Unit Condition Form (UCF) upon receipt of their keys and the directions to complete the UCF. The Resident is to note any existing damages or conditions which are in need of repair or replacement. Resident will have one (1) day from the receipt of the key to the Resident's apartment to complete and return the UCF to CSI Student Housing Management Office. In the event the Resident does not complete and return the Unit Condition Form within (1) days, CSI Student Housing staff may refuse to accept the report and the Resident shall forfeit all right to claim that damages to the apartment were evident prior to Resident's move-in. Agent shall inspect the Premises and common areas upon Resident surrendering the premises and common areas, and any damage thereto which is deemed by the Agent to have arisen during the Resident's occupancy and use of the Premises. Resident is not required to be present at the time of the move-out inspection; however the Resident may request an inspection appointment for a joint inspection by Resident and Agent. Such appointment must be requested at least seven (7) days prior to move-out, and all of the Resident's possessions must be

removed by the time of the inspection. Resident shall surrender the premises and common areas in a clean and sanitary condition.

- **14. Solicitation and Posting Signs.** Solicitation and/or canvassing of any kind, without the prior consent of the Agent, is not permitted in the Premises or about the Property. No sign, signal, advertisement, illumination, painting, poster or flyer of any kind shall be placed in any window or other part of the Premises without the written approval of the Agent.
- **15. Windows**. Participating in throwing, dropping or causing objects to fall from a window is prohibited. No Resident may remove a window screen, hang laundry or shake rugs from an apartment window. Windows may not be used as an entrance or exit except in an emergency.
- 16. Furniture. Resident shall take good care of the furniture and agrees to maintain the furniture and return it to the Agent at the termination of this License in as good a condition as received, with reasonable wear and tear excepted. Residents shall not disassemble any existing furniture or fixtures, and existing furniture shall not be removed from the Resident's assigned apartment without written permission from the Agent. No oversized and/or heavy furniture is permitted in any apartment, including, but not limited to, all types of lofts, wood structures, bars and waterbeds, all of which are strictly prohibited. The use of both temporary and permanent hot tubs is prohibited. Common area furniture is intended for the enjoyment of all Residents. This furniture is not to be removed from Common areas. Furniture found to be missing will be reported to the police. Missing furniture may be considered stolen and handled through the police as a crime.
- 17. Keys, Student CSI/CUNY ID cards, and Building Key Fob. Keys and building key fob are the property of the Owner and must be returned at the end of Resident's occupancy. Charges of Fifty Dollars (\$50.00) per item will be made for each key and/or building key fob not returned or for those requiring replacement during the term of Resident's occupancy. Resident shall not duplicate keys. Resident may request a receipt for all keys returned to the Agent. Residents must carry their room key, Student CSI/CUNY ID card, and the building key fob at all times. A fee of \$10 will be charged to the resident's account for each lock out and each time a resident fails to produce a CSI/CUNY ID card upon entering the building. If for any reason staff suspects that a resident's key, or key fob is lost, they may require the resident to produce the item.
- 18. Maintenance and Care. Resident shall not erect any exterior wires, aerials, signs, satellite dishes, etc., about the Premises or the Property. Resident shall not install or modify any fixtures without the written consent of the Agent. Resident shall not lay contact paper on any shelves or walls and agrees to use non-damaging products to hang personal effects on walls. Resident shall not paint or wallpaper the apartment or any fixtures without the written consent of the Agent. Resident acknowledges acceptance of the apartment in its present condition, agrees to maintain the apartment and return it to the Agent at the termination of this License in as good condition as when taken, reasonable wear and tear excepted.

Resident, at own expense, shall keep the apartment clean and fit for habitation and shall be responsible for all damage to the apartment including but not limited to furnishings, walls, floor, ceiling, screens, sprinkler system, appliances, plumbing, heating, air conditioning, and ventilation systems as a result of Resident's neglect, including that of Resident's guest(s) or invitees, regardless of whether the neglect was an affirmative act which caused the damage or failure to act in order to prevent damage. Damage to the common areas will be assessed solely to the Resident when the Resident or the Resident's guest has been identified as the responsible party, otherwise all Residents who use the common area will be billed a pro-rate share of the damages. Additional charges may be assessed for the inappropriate disposal of objects in toilets.

If the premises require repairs by the maintenance department, maintenance requests can be submitted in writing to the management offices. Emergencies must be called into the designated emergency management phone number posted at the front desk.

19. Trash. All trash and refuse from apartments must be placed in dumpsters provided by Agent and not left in the Premises or in any of the common areas, hallways, or similar places in CSI Student Housing. Resident MUST NOT deposit room or apartment trash in litter receptacles located throughout the grounds since these are intended for litter, not apartment trash or garbage. Residents should deposit items to be recycled in the appropriately designated recycle receptacles when available. A \$25.00 service charge will be immediately due and payable by resident(s) for any refuse that is left outside such residents' unit, placed in litter receptacles, or left elsewhere on the property.

Fire or Other Emergency. Setting or fueling a fire of any size is prohibited. The Resident shall give immediate notice to the Agent of fire, accident, damage, and dangerous or defective conditions. All Residents must evacuate the Premises during a fire alarm. Falsely reporting a fire or any other emergency, including bomb threat, falsely reporting a serious injury, or pulling a fire alarm station when no fire is evident is prohibited. Fire warning devices and safety equipment are to be used only in the case of an emergency. A fire alarm must be taken seriously, and in the event of a fire alarm the Resident must precede in accordance with established evacuation/fire alarm protocols. These instructions may not be removed for any reason. Intentionally sounding an alarm in a non-emergency situation or tampering with emergency equipment is a criminal offense and the person or persons responsible will be treated accordingly. Tampering with apartment smoke detectors is prohibited. This paragraph shall not limit the Agent's ability to impose additional charge, penalties or sanctions for damage or destruction of fire safety equipment. Refusal to leave a building during a fire alarm, refusal to produce proper identification upon request of the Agent, refusal to cooperate with a reasonable request by the Agent, emergency personnel, or police officials acting in performance of their duties is prohibited and may result in disciplinary action.

- a) Tampering or altering smoke detectors will result in a \$100.00 fine. Tampering with any other fire protection equipment, including falsely triggering a fire alarm and fire exit doors, will result in a \$250.00 fine. Any violation is a default under the License Agreement that would entitle Agent to declare a default and pursue all remedies provided to Agent.
- **20. Fire Hazards**. The use or possession of kerosene, propane or electric space heaters within the premises and about the property is prohibited. The use or possession of candles or other open flame devices, hot plates, incense, hookahs, and halogen lamps or halogen bulbs of any kind are all prohibited in the Premises and about the Property.
- 21. Hazardous Substances and Weapons. Fire and safety regulations strictly prohibit the use, manufacture, or storage of any fireworks, explosives, flammable liquids, cans or compressed gasses, poisons, highly combustible substances, chemicals, or any substance designed to injure others or damage property, in any apartment, hallway, or about the Premises. The storage or use of gasoline or electrical powered vehicles or engines regardless of their state or dismantlement in the apartment is likewise prohibited. Setting materials on fire, possession or use of flammable or highly combustible materials is prohibited. State Law strictly prohibits the possession or use of any weapons, fireworks, or explosive devices in the Premises or about the Property. No weapon of any kind is permitted in the Premises. This includes, but is not limited to, pistols, rifles, BB guns, paint pellet guns, handbillies, nonchucks, switchblades, ninja stars, hunting knives, explosives and dangerous chemicals. In the event the Agent discovers that Resident is in possession of a weapon, the Agent shall have the right to immediately notify the police.
- 22. List of additional prohibited items:
  - a) Decals and stickers (with the exception of security ID stickers).
  - b) Construction barriers, street signs, newspaper machines, etc.
  - c) Darts, dartboards, and liquid-filled furniture because of potential damage to the facilities.
  - d) Dangerous substances and chemicals including, but not limited to, automobile batteries, gasoline, acids and other dangerous chemicals.
  - e) Aerials, masts and other short wave radio transmitting equipment.
  - f) Live-cut Christmas trees or wreaths.
  - g) Drug paraphernalia. This includes, but is not limited to bongs, hash pipes, blow tubes, hookahs and water pipes. If prohibited items are observed in an apartment, the items will be confiscated and disciplinary action may be initiated.
  - h) Motorcycles, motor scooters, mopeds, or other internal combustion engines inside or adjacent to apartments or buildings.
  - i) Holiday lights and any other flammable decorations.

- 23. Renovation and Repair. The Agent reserves the right to reassign Resident to another apartment in the event there is a need to provide for renovation or repair of the Premises or the Property. If renovations or repairs become necessary, every effort will be made to minimize the inconvenience to the Resident and, whenever possible, advance notice will be given to the Resident of the nature and time of the work which will be done. Resident shall not withhold license fee payment due to renovations or repairs. Apartments may also be entered at times to verify safety standards or to perform preventive maintenance. These times will be posted in advance of performing the work.
- **24. Equipment.** Tampering with, altering or changing any safety equipment, locks, fire alarms, smoke detectors, telephone equipment, TV cable, plumbing, electrical systems, etc., is prohibited.
- **25. Storage Space**. There is no storage space for Resident use at CSI Student Housing. Under no circumstances are utility or furnace rooms, entrances, hallways, stairwells or other public areas to be used for storage.
- **26.** Ceilings. Residents are prohibited from affixing any object to ceiling areas and from painting any ceiling areas. Residents are prohibited from tampering with or allowing any objects to come in contact with sprinkler heads.
- 27. Sprinkler Heads. Hanging objects from sprinkler heads or tampering with sprinkler heads in any way is strictly prohibited. Any damage to the sprinkler heads or ceiling tiles or water damage to any personal property which is the result of a Resident and/or his/her guest(s) tampering with or damaging the sprinkler system shall be the responsibility of said Resident.
- 28. Expense of Misuse and Charges for Damages. Any damage to an apartment or public area other than normal wear and tear will be charged to the responsible party or parties to the extent that they are identifiable. Resident is responsible for guest(s) behavior and any charges or damages that result from misbehavior. Resident shall immediately report to Agent and the local law enforcement authority any acts of vandalism to the Premises or the apartment in which the premises are located. To the extent not identifiable, all co-Residents will be jointly liable and will be assessed a charge. All invoices for damage are for the restitution of the damage that has occurred and must be paid within thirty (30) days. The Resident agrees to immediately reimburse the Agent for any charges that are assessed as set forth in this agreement. Should charges be assessed and totaled after the expiration of this License, they shall constitute a debt payable by Resident immediately upon demand by the Agent. Any fines or expenses resulting from the use, misuse or destruction of Owner's property, including but not limited to fire sprinkler, fire alarm or smoke alarm by Resident, Resident's guests or invitees shall be borne by Resident and shall be considered additional monies due to Agent. Intentionally or recklessly destroying, damaging or defacing any area of CSI Student Housing complex is prohibited and shall be considered cause for termination of the License Agreement.
- 29. Computing Policies. The use of computing resources provided by CSI Student Housing (including the wireless service in the apartment, or any other computing services provided by the owner) may not interfere with others' use of shared computer resources and/or their activities. The generation of network traffic which compromises, cripples, or disables a network resource, propagation of computer worms or viruses, or spamming will not be tolerated. Servers (including web, ftp, mail, dhcp, sntp, tftp) are not permitted in CSI Student Housing. Students found to have violated this policy will be charged for the restorations of the computer(s) operating system and any hardware that may be corrupted.
- **30. Evacuation.** Resident agrees to evacuate in the case of emergency at the sole discretion of the Agent and/or College of Staten Island. Resident understands that no reduction in license fees will be given in the case of emergency evacuations.
- 31. Reasonable Request. Resident or guests, shall, upon demand by CSI Student Housing Staff, College of Staten Island Public Safety or any other identifiable legal or staff entity attempting to procure information provide valid identification such as Student ID card, Driver License, or any other government issued ID. Resident and guests shall also adhere to all reasonable requests made by staff.
- **32. Missing Persons Policy.** Under new federal law, the Resident has the right to confidentially register with the CSI Student Housing Management Office the name and contact information of an individual that Resident would like to be contacted (within twenty-four (24) hours) if it is determined that Resident is missing from the campus and/or Resident's whereabouts are unknown for a period of twenty-four (24) hours or more.

It is the policy that convicted sexual offenders shall not reside in CSI Student Housing. Any person found to be in violation of this policy will be held in default of their license agreement.

EXCEPT AS TO FINES SPECIFICALLY SET FORTH IN THESE RULES AND REGULATIONS, AGENT MAY IMPOSE A FINE OF NOT MORE THAN \$250.00 FOR ANY VIOLATION OF THESE RULES AND REGULATIONS, WHICH FINES, IF ASSESSED, WILL CONSTITUTE ADDITIONAL RENT UNDER THIS LICENSE. ANY VIOLATION OF THESE RULES AND REGULATIONS ALSO CONSTITUTES A DEFAULT UNDER THE LICENSE AGREEMENT AND SHALL ENTITLE THE AGENT TO PURSUE ALL REMEDIES AVAILABLE TO AGENT PURSUANT TO SAID LICENSE. AGENT'S DETERMINATION OF A VIOLATION SHALL BE FINAL.

RESIDENT ACKNOWLEDGES THAT RESIDENT HAS READ THESE RULES AND REGULATIONS PRIOR TO EXECUTING THE LICENSE AND RESIDENT AGREES TO ABIDE BY THESE RULES AND REGULATIONS DURING THE TERM OF THE LICENSE. RESIDENT ALSO ACKNOWLEDGES THAT AGENT EXPRESSLY RESERVES THE RIGHT TO PROMULGATE ADDITIONAL RULES AND REGULATIONS APPLICABLE TO CSI STUDENT HOUSING AND TO AMEND OR MODIFY ANY RULE OR REGULATION CONTAINED HEREIN AS AGENT FROM TIME TO TIME DETERMINES TO BE APPROPRIATE.

I have read these policies and regulations and understand that I will be held responsible for these policies and regulations under my housing license agreement.

#### **GUARANTY AGREEMENT**

THIS GUARANTY AGREEMENT ("Guaranty") IS E	XECUTED BY THE UNDERSIGNED GUARANTOR IN
CONNECTION WITH THAT CERTAIN LICENSE A	GREEMENT (the "License Agreement") EXECUTED BY
CSI STUDENT HOUSING, LLC. ("Licensor") and _	("Licensee"), A COPY OF
WHICH LICENSE AGREEMENT IS ATTACHED H	FRETO

- 1. UNCONDITIONAL GUARANTY. In consideration of the execution by Licensor of the License Agreement, Guarantor absolutely, irrevocably and unconditionally guarantees full and complete payment and performance by Licensee of all of the duties and obligations of Licensee under the License Agreement and further covenants with the Licensor that if default shall at any time be made by the Licensee in payment of Housing Fees or other payments under the License Agreement or in the performance of any other duties or obligations of the Licensee contained in the License Agreement, Guarantor will pay to the Licensor or Licensor's successors or assigns any delinquent Housing Fees and any damages or other sums that may arise or be due to Licensor under the License Agreement as a result of any violation or default by the Licensor, on receipt of written notice of such violation or default from Licensor or Licensor's successors or assigns. Releasing or assignment of the License Agreement by Licensee with or without Guarantor's approval shall not affect Guarantor's liability under this Guaranty. Modifications or amendments to the License Agreement or extensions, renewals, or apartment reassignment of or during the License Agreement Term or Renewal Terms shall not affect Guarantor's liability under this Guarantor shall be liable for such modifications, amendments, or extensions or changes to the License Agreement or Renewal Agreements.
- 2. NOTICE TO GUARANTOR/WAIVER. This Guaranty shall be a continuing and irrevocable guaranty. Guarantor waives notice of Guarantor's acceptance of this Guaranty and further waives demand, notice of default, protest or notice of protest of every kind, notice of any and all proceedings in connection with the License Agreement (including notice of Licensee's default or violation under the License Agreement), diligence in collecting any sums due under the License Agreement or enforcing any of the obligations under the License Agreement, bringing of suit and diligence in taking any action with reference to the License Agreement or in handling or pursuing any of Licensor's rights under the License Agreement.
- 3. **DEATH OF GUARANTOR.** In the event of the death of an individual Guarantor, the obligation of such Guarantor under this Guaranty shall continue in full force and effect against Guarantor's estate as to all indebtedness and other obligations of Licensee under the License Agreement. Licensor shall not be required to pursue any other remedies before invoking the benefits of this Guaranty. In particular, Licensor shall not be required to exhaust Licensor's remedies against Licensee or other guarantors. Licensor may from time to time at Licensor's discretion and with or without valuable consideration, release Licensee from all or part of Licensee's obligations without affecting this Guaranty.
- **ENFORCEMENT.** This Guaranty shall inure to the benefit of the transferee or subsequent owner of the Apartment Community. This Guaranty shall be binding upon the Guarantor and Guarantor's personal representatives, notwithstanding any change in status

or organization of the Licensor or Licensee or any reletting by Licensee. Suit may be brought against any single Guarantor or against all Guarantors without impairing the rights of Licensor, its successors or assigns, against other Guarantors. If Licensee is in default or violation under the License Agreement and if it becomes necessary for Licensor to place this Guaranty in the hands of an attorney to enforce the rights and remedies of Licensor, Licensor may recover reasonable attorneys' fees from Guarantor, even if suit has not been filed. In any lawsuit to enforce the provisions of this Guaranty, the prevailing party shall be entitled to recover reasonable attorney's fees from the nonprevailing party, including all out-of-pocket costs of litigation as set forth in the License Agreement. This Guaranty may be enforced against Guarantor without the necessity of recourse against Licensee or any other party. The validity or enforceability of this Guaranty shall not be affected by the invalidity or unenforceability of the License Agreement or Licensee's lack of sufficient legal capacity to enter into the License Agreement. Failure of Licensor to enforce the License Agreement or enforce Licensor's rights against the Licensee shall not operate to release Guarantor from Guarantor's obligations under this Guaranty.

5. MISCELLANEOUS. Guarantor acknowledges that but for the execution of and delivery of this Guaranty, Licensor may not have entered into the License Agreement. The obligations of this Guaranty shall be performed in the same county or counties where the Licensee's obligations are to be performed under the License Agreement. Guarantor acknowledges that Licensor has relied on all written information furnished by Guarantor to Licensor in connection with this License Agreement. No oral agreements or representations have been made in connection with this Guaranty. The obligations under this Guaranty are absolute, irrevocable and unconditional. Guarantor hereby submits and consents to personal jurisdiction of the courts in the State and/or County in which the Premises are located. Defined terms used herein which are not otherwise defined herein shall have the meanings ascribed to them in the License Agreement. The absence of a copy of the License Agreement attached hereto shall not affect the validity or effectiveness of this Guaranty.

GUARANTOR UNDERSTANDS AND AGREES THAT THIS GUARANTY REPRESENTS A LEGAL, BINDING OBLIGATION ON THE PART OF GUARANTOR.

#### **GUARANTOR:**

Name	Employer	
	Employer Address	
Home Address		
Cell Phone		
Home Phone	Employer Telephone	
E-Mail Address	SSN	
Signature	Date	

Rules and regulations are necessary for the smooth functioning of any community.

Here at Dolphin Cove, we believe that you have the right to an environment in which you can study, socialize, and live comfortably. There are three basic principles involved in achieving this: demonstrate care for yourself, demonstrate care and consideration for others, and respect others' and community property

Take time to familiarize yourself with the rules and regulations as both you and your guests are responsible for following them. The following are highlights of the rules and regulations. For the complete list of policies, please see your License Agreement and Rules and Regulations.

### **Guest policy**

- A guest is considered any person who is not a current resident of Dolphin Cove.
- All guests (including parents and family members) must be signed in and out by the host resident.
- All guests must have valid photo-identification, such as: a CUNY ID card, government-issued ID card, state-issued driver's license, or passport. Guests who do not have proper ID may be denied entry to the building.
- Guests under the age of 16 must be accompanied by a parent or guardian and may not stay overnight unless prior approval is granted by the management.
- Each resident is allowed to sign in one guest at a time; however, the total number of people in an apartment (including residents of the apartment and their guests) at any given time should not exceed ten people, even if the additional people are residents of Dolphin Cove.
- Guests are able to be signed in from 9:00am through 10:00pm each day. Guests will not be allowed to sign in during welcome week at the beginning of each semester and finals week at the end of each semester to allow for a community and academic focus at those times. Please see the monthly newsletter for specific dates.
- All guests must be accompanied AT ALL TIMES by the host resident. Guests may not use the premises, unless accompanied by the resident and/or if the Resident is on vacation or is for any other reason not present.
- The behavior of guests is subject to the same regulations that apply to residents, and it is the responsibility of the host residents, who will be held accountable for the behavior of their guests, to ensure that guests understand their rights and obligations. Dolphin Cove reserves the right to remove non-residents from the property if they are non-compliant with Dolphin Cove, CSI, or CUNY policies. Until a resident's guest (s) leaves the property (including the lands on which the residence halls are situated), the resident is responsible and liable for, and shall indemnify the management harmless from any and all claims, losses, or damages arising from, all acts and omissions of the guest, including damage to property or injury to or death of others arising from any act or omission of the guest and for any damage to the property of, or injury to, or death of the guest.
- Overnight guests are defined as people who visit between the hours of midnight and 9:00 am. Cohabitation is strictly prohibited. No guest may stay as an overnight guest more than three consecutive nights in a seven-day period and/or six days in any month, regardless of the resident host. If there are extenuating circumstances regarding the duration of stay, you may contact the Office of Student Housing to discuss your individual situation. Guests found staying longer than the allowed nights will be asked to leave the building immediately.
- Guests may not sleep in lounges or public areas of the building. In addition, guests may not sleep in the common areas of the apartment without permission from all roommates.

# **Identification Policy & Unauthorized Entry**:

Everyone (resident or otherwise) found to be in the residence halls needs to be able to produce identification when requested by a Dolphin Cove staff member or Public Safety. Residents may be escorted to their room by staff to obtain identification if they are not carrying it on them. Guests unable or unwilling to provide identification or residents refusing to provide identification may be asked to leave the residence hall (if it cannot be determined that they are a current resident). Residents and guests are responsible for providing identification when requested by a Dolphin Cove staff member, Public Safety officer, or law enforcement official. Any person who is not a resident who is found walking unescorted through the property is criminally trespassing. No guest shall be granted access to either building unless accompanied by a resident. If you see any suspicious persons around the property contact the Dolphin Cove staff immediately.

#### **Keys**

You are to keep your room key in your possession at all times. Keys are not to be in anyone else's possession, and if someone else has your key, it could result in removal from housing. Dolphin Cove residents are issued two keys and one fob. Each resident will receive a key to his/her assigned bedroom, a key to the assigned mailbox, and a key fob. Residents are fully responsible for assigned keys, and copying, loaning, or allowing another person to use residence keys is strictly prohibited. Installing additional locks on any doors in the unit is prohibited. Residents will be charged \$50.00 per key for replacement.

#### **Lockout Procedure**

Should you lock yourself out of your room or apartment, please go to the Front Desk. Picture ID is required in order for a staff member to let you back into your room. Each lock out will result in a \$10 charge to your account. If you exceed three lock out service requests during the course of the academic year, your unit will be re-keyed and you will incur all charges associated with the procedure.

### **Quiet Hours:**

Quiet hours in the residence hall begin at 10:00 pm (Sun-Thurs) and at midnight (Fri-Sun). Quiet hours end at 9:00 am every morning. During exam periods, quiet hours are extended to 24 hours a day. Management reserves the right to amend quiet hours at any time and will post any such amendments throughout the building.

#### **Fire Safety**

- In the event of a **smoke alarm**, Dolphin Cove staff will investigate, determine the cause, and proceed with evacuating residents or resetting the smoke alarm (if there is no emergency). In the event of a real emergency, residents are to evacuate and activate the nearest pull station if safe to do so.
- In the event that the **fire alarm** sounds, all residents must evacuate the building by the stairs, not the elevator, and proceed to the designated area of Parking Lot 6. Special instructions will be provided to residents who require emergency assistance.
- Residents are encouraged to stay low if they encounter smoke. In the event that a resident discovers a fire (or other emergency requiring evacuation), and the fire alarm has not sounded, he/she is to immediately evacuate the building, and activate the nearest pull station if safe to do so. Residence hall staff will inform residents when it is safe to return.
- In the event of inclement weather, Public Safety may open an adjacent building where residents can go. Upon notification of a false alarm, residence hall staff will begin random room checks to ascertain if all residents have evacuated. Residents who have failed to evacuate will be fined \$50.00.
- Residents who activate a fire alarm resulting in fire department response through cooking, vandalism or
  other means will be charged up to \$500.00 individually or collectively with the residents assigned to their
  suite or floor.
- Tampering with fire-prevention equipment such as covering smoke detectors, activating pull stations, or setting off fire extinguishers when there is no emergency situation is a criminal offence and prohibited in the residence hall. No items may touch, obstruct, or be hung from sprinkler heads. Residents found tampering with fire-prevention equipment may face disciplinary action up to and including eviction. Hallways and fire exits may not be blocked in any manner.

#### Windows

Residents may not remove window screens or participate in throwing, dropping or causing objects to fall from a window. Windows may not be used as an entrance or exit except in an emergency. No person should enter a unit through the window or leave a unit through the window.

# **Failure to Comply**

Dolphin Cove staff strives to protect the rights of everyone in the residence community. Inappropriate behavior, including failure to cooperate with Dolphin Cove staff, verbal or physical abuse, threats or harassing language will not be tolerated and will result in disciplinary action.

#### **Prohibited Items:**

- Decals and stickers, construction barriers, street signs, newspaper machines, etc.
- Darts, dartboards, and liquid-filled furniture because of potential damage to the facilities.
- Dangerous substances and chemicals including, but not limited to, automobile batteries, gasoline, acids and other dangerous chemicals.
- Aerials, masts and other short wave radio transmitting equipment.
- Holiday lights and any other flammable decoration including live-cut Christmas trees or wreath.
- Motorcycles, motor scooters, mopeds, hover boards, or other internal combustion engines inside or adjacent to apartments or buildings.
- Biking, skateboarding, inline skating and the like are prohibited in and around the residence halls. Bicycles may not be stored in residence hall rooms. Any damage to the Facility, directly or indirectly, will result in fines and disciplinary action.
- Candles, lanterns, incense, and all other sources of open and smoldering flames or flammable liquids are prohibited. Fire in any form is not permitted in the residence hall.

### Damage

Resident, at own expense, shall keep the apartment clean and fit for habitation and shall be responsible for all damage to the apartment including but not limited to furnishings, walls, floor, ceiling, screens, sprinkler system, appliances, plumbing, heating, air conditioning, and ventilation systems as a result of Resident's neglect, including that of Resident's guest(s) or invitees, regardless of whether the neglect was an affirmative act which caused the damage or failure to act in order to prevent damage. Damage to the common areas will be assessed solely to the Resident when the Resident or the Resident's guest has been identified as the responsible party, otherwise all Residents who use the common area will be billed a pro-rate share of the damages. Additional charges may be assessed for the inappropriate disposal of objects in toilets.

#### **Video/Digital Recording**

No person is permitted to photograph, video tape, or record (digitally or otherwise) within the residence hall common/public areas without the expressed written permission of the General Manager. Residents may photograph and record within their assigned room or suite with the permission of their roommates, and all others in the room. Lewd and inappropriate behavior may not be recorded. This includes any behavior that violates a law or residence policy. Residents/guests may not record, photograph Dolphin Cove staff or other staff without the expressed written permission of the General Manager, and must turn off and surrender recording equipment upon the direction of Dolphin Cove staff or Public Safety regardless of their location on campus

#### **Prohibited Displays**

CSI Student Housing reserves the right to determine the acceptability of signs, posters and or markings shown on residence room doors, apartment doors, lounges, common hallways, residence floor bulletin boards and in rooms if it can be seen from public or common areas. In residence, any signs, posters, and/or markings which are pornographic, racist, homophobic, degrading to men or women, or which a reasonable person may find offensive are prohibited, and must be removed immediately at the request of Residence Services. Residents are not to place items on display in their room which may promote the use/consumption of alcohol or drugs or any other inappropriate behavior as it reflects poorly on CSI. This includes but is not limited to alcohol bottles, pornographic posters etc. Residents are not to display any items in their windows including flags, alcohol bottles, posters etc.

# **Disorderly Conduct & Threatening Behavior**

Conduct that infringes upon the rights of others to a quiet, academic living environment is not acceptable under any circumstances and is cause for disciplinary action and removal from Dolphin Cove. Such conduct includes intentionally or recklessly causing physical harm, or threatening physical harm to any person, including assault/battery, intentionally or recklessly provoking and/or engaging in physical fights or harassing any person in such a way as to seriously or repeatedly interfere with that person's academic pursuits, sleep, and/or other personal pursuits. This includes malicious pranks and issuing threats. If a resident's or guest's behavior is or has the potential to become dangerous to another resident or others, management can immediately remove the resident and/or guest and could result in permanent removal from Dolphin Cove.

#### **Right of Entry**

The General Manager may authorize a room search if there are reasonable or probable grounds of a criminal offense, or residence policy violation.

Dolphin Cove staff may enter occupied residence apartments any time after knocking and identifying themselves as staff. Apartments are not considered private.

Dolphin Cove staff may enter occupied residence rooms under the following circumstances:

- (a) When ordered to do so by law enforcement officials or the New York Fire Department
- (b) Where there are reasonable grounds to believe that a person may be in danger
- (c) To conduct a room inspection (resident to be given 24-hour notice)
- (d) To ascertain whether a bed space is occupied
- (e) To complete a lock change or maintenance repair when a resident submits a work order
- (f) To turn off a stereo/alarm or musical device when staff did not receive a response from a room
- (g) To close a window left open (to prevent loss of heat, or pipes freezing)
- (h) When there is reason to believe a criminal offense or residence policy violation is in progress
- (i) During a fire alarm or evacuation
- (j) When invited by the resident assigned to the room, or anyone who is in the room at the time of request (i.e. resident's guest)

#### **Thefts**

Theft from, or damage to University/College premises or property, or theft of or damage to property of any person on University/College premises is prohibited.

**Sexual Assault**: sexual misconduct of any kind is not tolerated at the College of Staten Island. Please see the full Policy on Sexual Misconduct located on page 57.

#### **Implied Consent**

Residents are responsible for all activities that occur within their living space (apartment). By failing to report behaviors or items that violate the policies and regulations of CSI Student Housing, the Resident has demonstrated an implied consent for the violations. Residents are responsible for taking an active role in ensuring that inappropriate behaviors or items do not exist in their living space and it is the Resident's responsibility to report behaviors that violate CSI Student Housing policies to a staff member. Passive participation in events that violate policy will not be tolerated and in determining responsibility, may be viewed as equal to active participation. Residents will be considered in violation of policy if they fail to report and then remove themselves from activities or situations which violate CSI Student Housing rules and regulations.

## **Drug and Alcohol Policy.**

- Residents of CSI Student Housing shall abide by College of Staten Island policies, procedures and regulations and local, state and federal laws regarding presence of alcohol and illegal drugs.
- The possession, sale, distribution, or provision of any illegal drug or drug paraphernalia is prohibited. Students found to be involved with drugs in or around CSI Student Housing may be referred to the College of Staten Island's judicial system.
- Violations of drug policy may result in a) Immediate License Termination and/or b)
   Suspension/Expulsion from the college.
- The possession, consumption, and/or sale of alcohol or alcohol paraphernalia (including, but not limited to empty alcohol containers) are prohibited, regardless of age.
- CSI Student Housing reserves the right to immediately and permanently confiscate all drinking paraphernalia or items used in connection with any drinking game or the rapid, mass or otherwise dangerous consumption of alcohol of any type.
- Students found using drinking paraphernalia or participating in any drinking game will be referred
  to the College and/or CSI Student Housing judicial process. This includes, but is not limited to,
  items such as funnels and table tops used in conjunction with drinking games.
- Serious or repeated violations may result in the License being terminated.

Listed below are guidelines for minimum sanctions which can be used for violations of the drug and alcohol policy. These guidelines do not include considerations for a previous disciplinary history nor does it consider the uniqueness of the situation. Each case is unique and sanctions should both follow established precedents as appropriate and be tailored to each situation.

# **Minimum Sanctions for Alcohol Policy**

- <u>First violation:</u> Residence Hall Probation for five months, completion of electronic Alcohol Education session, two page reflection paper.
- <u>Second Violation</u>: Residence Hall Probation for one academic year, Substance Education Program, 15 hours of community service, room re-assignment if necessary
- <u>Third Violation</u>: Removal from student housing without the ability to re-apply for one calendar year, placed on the ban list for student housing, Counseling Assessment.

# **Minimum Sanctions for Drug Policy Violations**

- Possessing drug paraphernalia or in the presence of drugs:
  - <u>First violation</u>: Deferred removal from housing, educational session with the Health and Wellness Center, 15 hours of community service
  - Second Violation: Removal from housing without the ability to re-apply for one calendar year, placed on the ban list for student housing, Counseling assessment
- The possession, use, or distribution of drugs:
  - <u>First Violation</u>: Removal from housing without the ability to re-apply for one calendar year, placed on the ban list for student housing, Counseling assessment

## Section 3: Residence Hall Regulations

In the event of a violation of Dolphin Cove's Community Standards, License Agreement, Rules and Regulations, or CUNY Conduct policies, Dolphin Cove Staff and/or a CSI Public Safety Officer will submit an incident report. Incident reports will be investigated by Dolphin Cove management, and in the event of a CSI/CUNY policy violation, the case will be referred to the CSI Office of Student Affairs. Dolphin Cove management may also refer cases to the police, but only with the consent of the VP of Finance and Administration and designee of the VP of Student Affairs.

#### Possible sanctions include:

- Written Warning: written notice that the resident had violated a Community Standard and that continued violation of this standard will result in more severe disciplinary action.
- Residence Hall Probation: this sanction is a formal notice that any further policy violation will
  result in further and more severe judicial action for a specified period of time.
- Deferred Removal from Housing: this sanction is a formal notice informing the resident that any kind of further policy violation can result in eviction
- Removal from Housing: this sanction results in a resident being removed from housing and placed on the ban list, which indicates the former resident is not able to return to Dolphin Cove as a guest for the remainder of their time as a CSI student.
- Loss of Privileges: this sanction could include loss of guest privileges, loss of amenities privileges, or any other privileges deemed necessary.
- Restitution: this sanction requires the replacement of funds to repair damage to a unit or a common area.
- Mandatory Room Reassignment: a resident may be transferred to another unit or hall when his/her behavior is disruptive to his/her hall but does not warrant removal from the residence system.
- Mandated Counseling Assessment: this sanction is assigned through the Dean of Students Office when deemed necessary.
- Discretionary/Educational Sanctions:
  - Letter of apology
  - Essay or research paper on assigned topic
  - Denial of renewal: disqualification from future housing selection process which would include a ban from the residence hall for the remainder of the student's time at CSI
  - Substance education course

Please see the CUNY Residence Hall Disciplinary Procedures on page 65 for a complete list of the conduct system procedures.

#### **Medical Transport & Re-Entry Procedure**

If a resident is transported to the hospital due to mental health, drug or alcohol overdose, or injury, their emergency contact will be notified and the resident will be required to turn in their keys to their room temporarily. The resident must check in with Housing Staff upon their return to Dolphin Cove to receive their keys. It is the resident's responsibility to provide discharge documentation. For instances that involve mental health, alcohol, or drugs, a follow up meeting with the Dean of Students' office is mandatory. The resident may also be required to meet with the Health and Wellness Center, and complete the conduct process if the situation requires.

#### **CUNY RESIDENCE HALL DISCIPLINARY PROCEDURES**

#### I. Introduction

These procedures are intended to apply to all CUNY- owned and/or - operated residence halls (referred to as "CUNY residence halls.") CUNY- owned buildings refers both to buildings operated by CUNY as the owner and those owned by CUNY but operated by a private company on behalf of CUNY. CUNY- operated buildings are buildings for which CUNY is responsible for the management of the building, regardless of whether CUNY owns the building. The purpose of these procedures is to protect the health and safety of the entire residence hall community. These procedures provide for discipline of students who live in residence halls who violate the rules governing student conduct applicable to CUNY students. At the same time, these procedures are designed to ensure that the due process rights of student residents accused of engaging in inappropriate conduct are respected.

#### II. Applicable Rules of Conduct

All students who live in CUNY residence halls are expected to behave lawfully and responsibly. They are expected not to engage in conduct that threatens or causes harm to others or interferes with the working or learning environment of others. All resident students must comply with local, state and federal laws, including the Henderson Rules (N.Y. State Education Law, Article 129-A) and with CUNY and College policies. In addition, each CUNY residence hall should have written rules that are distributed to residents governing appropriate conduct in the residence hall. Students who violate their residence hall's rules concerning behavior in the residence hall will be subject to discipline under these residence hall disciplinary procedures. To the extent that the conduct at issue also violates local, state or federal law (including the Henderson Rules) or other CUNY or College policies, a student will be subject to discipline under Article XV of CUNY's Bylaws ("Article XV") as an alternative to disciplinary proceedings invoked under these residence hall procedures. In cases in which the conduct is serious and the sanction might involve suspension or expulsion from the University, rather than a sanction solely relating to future conduct and tenure at the residence hall, Article XV procedures should be invoked instead of residence hall disciplinary procedures. Further, in all cases involving a possible violation of CUNY's Sexual Misconduct Policy (cases involving alleged sexual misconduct, including cases of sexual harassment, gender-based harassment, or sexual violence), the cases must be reported to the applicable CUNY College's Title IX coordinator for applicable interim measures, investigation and potential discipline under Article XV.

Further, if a student's conduct threatens harm to him or herself or others or substantially disrupts the learning or working environment of others, and is connected to a mental health or other medical issue, that conduct should be addressed under CUNY's Medical Withdrawal and Re-entry Policy and Procedures ("Medical Withdrawal Policy.

#### **III. Emergency Situations**

#### A. Emergency interim removal

If a resident's behavior presents an immediate, severe and direct threat to him or herself or others (by evidencing a likelihood of harm to him or herself or others), or is substantially disrupting the learning or working environment of others, the Residence Hall Director ("RHD") may remove the resident from the residence hall for a period not to exceed seven business days, pending the results of administrative

proceedings or, where mental health issues are present, psychological evaluation. The RHD must consult with the College's Chief Student Affairs Officer or designee and Chief of the Department of Public Safety or designee before deciding on and effectuating such removal unless the situation presents an immediate danger. If the need for removal is immediate, the RHD must consult with the above-referenced College officials as soon as practicable following such removal.

The fact that a resident has threatened to commit or attempted to commit suicide, however, may not, in and of itself, be used as the basis for an emergency interim removal. In such a circumstance, the RHD should contact the College's Chief Student Affairs Officer or designee, who shall arrange for the resident to be referred to a mental health professional under the Medical Withdrawal Policy for an assessment of whether the resident presents a direct threat to him or herself or others.

Following an emergency interim removal of a student, the next step in the applicable and appropriate process (either under these procedures, the Medical Withdrawal Policy, or Article XV) should be taken as soon as soon as practicable, and in no event later than the time deadlines out-lined in the applicable policy.

#### **B.** Emergency interim relocation

A student may be relocated from one area of a residence hall to a different location in that building or, if applicable, to a different building in the complex. Room relocation may also be imposed as an interim measure under CUNY's Sexual Misconduct Policy.

This relocation may be made permanent or temporary until a permanent space is located by the residence hall staff. The interim relocation shall become immediately effective without prior notice whenever there is evidence that the student's continued presence in the current residence poses a significant disruption to other persons or property or to the stability and continuance of normal housing functions.

Following an emergency interim relocation of a student, the next step in the applicable and appropriate process (either under these procedures, the Medical Withdrawal Policy, or Article XV, including in cases involving alleged sexual

#### IV. Disciplinary Procedures in the Residence Hall

#### A. Role of the Residence Hall Director

Each residence hall, whether managed directly by a CUNY college or by a private management company, will have a director ("RHD"), whose responsibilities will include oversight of the residence hall internal disciplinary process. The RHD may conduct investigations of complaints, mediation conferences, and disciplinary hearings under these procedures. If the RHD is involved in the investigation or attempted mediation of a case, he or she may not also adjudicate the case if it goes to a hearing. In that event, the RHD shall designate another residence hall professional staff member to conduct the hearing.

#### **B.** Complaint and Investigative Process

A complaint of a violation of a residence hall, College or CUNY policy may be submitted by anyone, including resident advisors ("RAs"), residence hall staff, or other staff or students including guests in the residence hall. The complaint must be in writing. Intentionally providing false information is a serious offense that will subject a person providing such intentionally false information to disciplinary action. Further, retaliation of any kind against witnesses or other participants in the investigative process is strictly prohibited and may result in separate disciplinary action.

If the complaint involves sexual misconduct because it alleges harassment, gender-based harassment, or sexual violence, the case must be reported to the applicable CUNY College's Title IX coordinator for investigation and for potential discipline under Article XV. In all other cases, the complaint should be submitted to the RHD

or designee for investigation, with a copy provided to the College's Chief Student Affairs Officer. The RHD or designee will assess the incident and identify any alleged policy violations. If he or she determines that policies may have been violated, he or she will investigate by interviewing witnesses and gathering relevant documents. Investigations should be completed within thirty days, except that they must be completed within seven days if the student has been removed from the residence hall under the emergency interim removal procedure or if the student has been relocated within the residence hall or complex under the emergency interim relocation procedure.

After the investigation has been completed, the RHD or designee will determine if residence hall, CUNY and/or College policy was violated. If so, and if the matter is not referred to the College's Chief Student Affairs Officer, the RHD or designee will refer the incident for informal mediation through the residence hall's procedures. Alternatively, in the event of a determination (in consultation with the College's Chief Student Affairs Officer) that the matter presents a serious violation of CUNY and/or College policies (including but not limited to the Henderson Rules) for which the appropriate sanction might involve suspension or expulsion from the University, the RHD or designee will refer the case to the College's Chief Student Affairs Officer for all further action under Article XV of CUNY's Bylaws or, if applicable and appropriate, the Medical Withdrawal Policy.

#### C. The Mediation Process

The first step in the mediation process ordinarily should be a meeting between the accused student ("respondent") and the RHD or designee. In cases involving minor infractions, a policy clarification notice letter may be sent in lieu of initiating the mediation process. Should the student wish to contest the policy clarification letter and engage in mediation instead, the student must send a written request for mediation to the RHD within five business days from receipt of the policy clarification letter.

The RHD or designee will conduct the mediation conference. At the conference, the findings of the investigation will be discussed with the student with an effort toward resolving the case. There are three potential outcomes to mediation. First, the case may be resolved by mutual agreement, which may include the imposition of sanctions for violations of policy (if a student admits responsibility for such violations). Second, if no agreement is reached, the matter may proceed to a formal disciplinary hearing under these procedures. Third, if the student effectively demonstrates that the investigation's findings are incorrect, the allegations may be dismissed as unfounded. Failure to attend an assigned mediation conference may result in the student being charged with an additional violation of residence hall rules and the scheduling of a disciplinary hearing.

#### **D.** Disciplinary Hearing

#### 1. Notice to Students

Notice of the charge (s) and the time and place of the hearing must be sent to the student's college e-mail address and, by regular mail or hand delivery, to the student's residence hall address or by regular mail to the student's other current resident address, if the student is no longer living in the residence hall (or, if unknown, the student's permanent home address). The notice must contain a summary of the student's procedural rights at the hearing, as listed below. The student should be given a minimum of seven calendar days notice of the date of the hearing.

#### 2. General Rules

In general, the model for the disciplinary hearing is an administrative proceeding, not a criminal or civil trial. Accordingly, criminal or civil trial procedures and rules of evidence do not apply. As long as the student rights

outlined in this policy are observed, the Hearing Officer will have considerable discretion with respect to procedural requirements so as to facilitate a fair and expeditious decision.

Hearings will be closed to the public, except that an open hearing may be held, at the discretion of the presiding adjudicator(s), if requested by the respondent. The case against the respondent will be presented by the RHD or designee. The RHD may serve as the Hearing Officer for the case if he or she were not involved in the investigation or attempted mediation process. In the event of prior involvement in the case by the RHD, a residence hall or student affairs professional staff member with no prior involvement will be the Hearing Officer.

The Hearing Officer will inform the respondent of the charges, the hearing procedures, and his or her rights. The student shall then be asked for a plea of "responsible" or "not responsible." If the student pleads "responsible," he or she will be given an opportunity to explain his or her actions and to discuss the appropriate sanction, if any. If the student pleads "not responsible," the hearing will proceed to determination on the student's culpability. The Hearing Officer will determine whether the student is responsible by reviewing the evidence presented and applying a preponderance of the evidence standard. If the respondent does not attend the hearing, and does not present a reasonable excuse for non-attendance to the RHD or designee, the hearing may be held in the student's absence. The Hearing Officer will consider the evidence and make a determination based on the evidence available. The absence of a student may give rise to an inference of responsibility, but may not be treated, by itself, as sufficient to demonstrate responsibility by a preponderance of the evidence.

#### 3. Summary of Student Procedural Rights at the Hearing

- The right to a confidential, closed hearing.
- The right to present the student's version of the incident.
- The right to present witnesses and documentary evidence on the student's behalf.
- The right to cross-examine witnesses presenting evidence at the hearing.
- The right to receive copies of documents introduced into evidence at the hearing.
- The right to be represented by legal counsel or an advisor at the student's expense; the advisor does not act as an advocate for the resident and is not authorized to address the Hearing Officer. The advisor must indicate relevant professional affiliation (if any), as well as name and relationship to the respondent. RAs are not permitted to serve as advisors to respondents. The process will not be delayed due to the unavailability of an advisor.
- The right to take written notes during the hearing, but not to use recording devices. The RHD's office, however, will be responsible for recording the hearing, and must make a copy of that recording available to the student upon request.
- The right to a written decision based on a preponderance of the evidence.
- The right to appeal a determination after a hearing.

#### 4.Witnesses

The respondent and the residence hall staff member presenting the case each may present witnesses. Witnesses may participate in the process by answering questions posed during the hearing or by providing a signed statement. Witnesses will be asked to affirm that their statements are truthful. Questions may be posed to witnesses by the Hearing Officer, the respondent, and the professional staff member presenting the case against the student.

#### **5.Documentary Evidence**

Respondents may introduce documentary evidence on their behalf at the hearing. CUNY adheres to federal law, the Federal Education Rights and Privacy Act ("FERPA"), which governs the permissible release of "education records." Education records include records relating to students' residency in residence halls. Except in emergency situations or for other good cause, requested copies will be provided to a respondent prior to a disciplinary hearing on that student's case. However, redactions will be made to the copies if required by law.

#### 6.Determination

#### a. Responsibility

Once all of the evidence is presented, the hearing will be adjourned for the Hearing Officer.to make a determination. A student will be found responsible for a violation of residence hall rules if the case against the student was demonstrated by a preponderance of the evidence. In other words, the evidence must demonstrate that it was "more likely than not" that the respondent was responsible for a violation.

A written decision will be issued and appropriate sanctions, if any, imposed, within ten calendar days from the date of the hearing. The decision will be sent by the RHD by regular mail to the respondent's residence hall mailbox or delivered by hand to the respondent's room and to the student's college e-mail address. In the event that the respondent s no longer residing in the residence hall, the RHD will send the decision to the student's new address, or, if unknown, to the student's permanent home address.

#### **b.** Educational Requirements and Sanctions

Students who are found responsible for a violation (s) may be subject to one or more educational requirements and/or sanctions. Respondents may also agree to educational requirements and/or sanctions in order to resolve a case during the mediation process. The following is a list of possible requirements and sanctions.

**Educational requirement**: Mandate that the student complete an educational program relevant to the violation, with the possibility of imposition of sanctions if the student fails to complete the program.

**Warning:** Written notice that the student has violated a rule and that continuation or repetition of the wrongful conduct may result in more severe disciplinary action.

**Housing Probation**: Imposition of a sanction that is deferred for a period of time and then expires, unless the student continues or repeats the wrongful conduct.

**Loss of Privileges**: Exclusion from participation in privileges for a specified period of time, including possible exclusion from certain areas of the residence hall.

**Relocation:** Interim or permanent relocation to another room/location within the hall.

**Restitution**: Reimbursement for damage to or misappropriation of property. It may also include restoring the property to its original condition, engaging in activities related to personal and/or academic growth and reflection, and/or providing service to the residence hall community.

**Denial of Renewal:** Denial of renewal option for future residence at the hall.

**Residence Hall Suspension:** Exclusion from the residence hall for a specified period of time, after which the student is eligible to return. It may also include specified conditions for re-admission. The student will have no access to the building during the period of suspension.

**Residence Hall Dismissal:** Permanent separation of the student from the residence hall and termination of a student's housing or license agreement, as applicable. Following dismissal, the student will have no access to the building.

#### E. Appeal

Students found responsible for violations after a disciplinary proceeding may submit a written appeal (via their email account or by regular mail) to an Appeal Officer within ten calendar days of the date of the decision. The Appeal Officer shall be the RHD, as long as he or she was not involved in an earlier stage of the proceedings at the Hearing or Mediation, and did not conduct the investigation. If the RHD had involvement with the case at an earlier stage, he or she should designate a staff member to decide the appeal. If there are no residence hall staff members who have not been involved in an earlier stage of the proceeding or investigation, the appeal will be decided by the College's Chief Student Affairs Officer or designee. If the sanction imposed is suspension or dismissal from the residence hall, the appeal shall be made directly to the College's Chief Student Affairs Officer or designee and not to the RHD or other residence hall staff member, even if they were not involved in the case at an earlier stage.

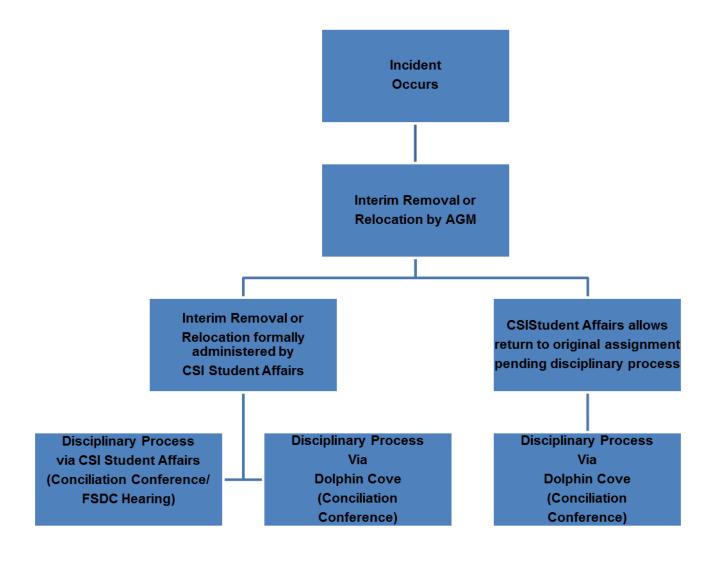
Unless the student has been subject to emergency interim removal or the written determination after the proceeding states that the student presents a direct threat to him or herself or others (by evidencing a likelihood of harm to him or herself or others), or is substantially disrupting the learning or working environment of others, the student may not be removed from the residence hall while his or her appeal is pending. The appeal should include a written statement outlining the specific issues for which review is sought, and the grounds upon which exception is taken to the determination. Grounds for appeal are limited to the following:

- There is evidence that was not available at the hearing which, had it been available, would in all reasonable likelihood have produced a different finding on the student's responsibility for the alleged violation(s).
- The factual findings are "clearly erroneous" based on the evidence presented.
- There was a substantial procedural irregularity.
- The sanctions imposed are grossly disproportionate to the violation.

The Appeal Officer may either schedule a meeting with the student or decide the appeal solely on the content of the letter. The Appeal Officer may alter the findings if they are clearly erroneous, may reduce the sanctions imposed if they are disproportionate to the violation, and/or, in some cases, may remand for additional fact finding to be made at a hearing. A determination on the Appeal should be issued within ten calendar days from the date of receipt of the appeal, and it should be mailed by regular mail or hand-delivered to the resident's residence hall address (or the resident's current address, if no longer living in the residence hall, or, if unknown, to the resident's permanent home address) and the resident's college e-mail address. The Appeal Officer's determination shall be final and not subject to further appeal.

College of Staten Island Appeal Process: Your hearing officer will supply you with a link to a digital form to submit your appeal. Your hearing officer will explain how to submit the appeal and the items the appeal must include for consideration by the Appeal Officer.

# EMERGENCY INTERIM RELOCATION OR REMOVAL



#### **CUNY BOARD OF TRUSTEES BYLAWS**

#### Section 15.3. STUDENT DISCIPLINARY PROCEDURES.

#### **Complaint Procedures:**

- a. Any charge, accusation, or allegation which is to be presented against a student, and, which if proved, may subject a student to disciplinary action, must be submitted in writing in complete detail to the office of the dean of students promptly by the individual, organization or department making the charge. b. The chief student affairs officer of the college or his or her designee will conduct a preliminary investigation in order to determine whether disciplinary charges should be preferred. The chief student affairs officer or his or her designee will advise the student of the charge (s) against him or her, consult with other parties who may be involved or who have information regarding the incident, and review other relevant evidence. Following this preliminary investigation, which shall be concluded within thirty (30) calendar days of the filing of the complaint, the chief student affairs officer or designee shall take one of the following actions:
- i. Dismiss the matter if there is no basis for the allegation(s) or the allegation (s) does not warrant disciplinary actions. The individuals involved shall be notified that the complaint has been dismissed; ii. Refer the matter to conciliation. If a matter is referred to conciliation the accused student shall receive a copy of the notice required pursuant to section 15.3.e. of this bylaw; or iii. Prefer formal disciplinary charges.

#### **Mediation Conference:**

- c. The mediation conference shall be conducted by the counselor in the office of the dean of students or a qualified staff or faculty member designated by the chief student affairs officer. The following procedures shall be in effect at this conference:
- i. An effort will be made to resolve the matter by mutual agreement.
- ii. If an agreement is reached, the counselor shall report his/her recommendation to the chief student affairs officer for approval and, if approved, the complainant shall be notified.
- iii. If no agreement is reached, or if the student fails to appear, the counselor shall refer the matter back to the chief student affairs officer who will prefer disciplinary charges.
- iv. The counselor is precluded from testifying in a college hearing regarding information received during the mediation conference.

#### **Notice of Hearing and Charges:**

- d. Notice of the charge(s) and of the time and place of the hearing shall be personally delivered or sent by the chief student affairs officer of the college to the student at the address appearing on the records of the college, by registered or certified mail and by regular mail. The hearing shall be scheduled within a reasonable time following the filing of the charges or the conciliation conference. Notice of at least five business days shall be given to the student in advance of the hearing unless the student consents to an earlier hearing.
- e. The notice shall contain the following:
- i. A complete and itemized statement of the charge(s) being brought against the student including the rule, bylaw or regulation he/she is charged with violating, and the possible penalties for such violation. ii. A statement that the student has the following rights:
  - a. to present his/her side of the story
  - b. to present witnesses and evidence on his/her behalf;

- c. to cross-examine witnesses presenting evidence against the student;
- d. to remain silent without assumption of guilt; and
- e. to be represented by legal counsel or an advisor at the student's expense.
- f. A warning that anything the student says may be used against him/her at a non-college hearing.

#### **Faculty-Student Disciplinary Committee Procedures:**

The following procedures shall apply at the hearing before the faculty-student disciplinary committee:

- i. The chairperson shall preside at the hearing. The chairperson shall inform the student of the charges, the hearing procedures and his or her rights.
- ii. After informing the student of the charges, the hearing procedures, and his or her rights, the chairperson shall ask the student charged to plead guilty or not guilty. If the student pleads guilty, the student shall be given an opportunity to explain his/her actions before the committee. If the student pleads not guilty, the college shall present its case. At the conclusion of the college's case, the student may move to dismiss the charges. If the motion is denied by the committee the student shall be given an opportunity to present his or her defense.
- iii. Prior to accepting testimony at the hearing, the chairperson shall rule on any motions questioning the impartiality of any committee member or the adequacy of the notice of the charge (s). Subsequent thereto, the chairperson may only rule on the sufficiency of the evidence and may exclude irrelevant, immaterial or unduly repetitive evidence. However, if either party wishes to question the impartiality of a committee member on the basis of evidence which was not previously available at the inception of the hearing, the chairperson may rule on such a motion. The chairperson shall exclude all persons who are to appear as witnesses, except the accused student.
- iv. The college shall make a record of each fact-finding hearing by some means such as a stenographic transcript, a tape recording or the equivalent. A disciplined student is entitled upon request to a copy of such a transcript, tape or equivalent without cost.
- v. The student is entitled to a closed hearing but has the right to request an open public hearing. However, the chairperson has the right to hold a closed hearing when an open public hearing would adversely affect and be disruptive of the committee's normal operations.
- vi. The college bears the burden of proving the charge (s) by a preponderance of the evidence.
- vii. The role of the faculty-student disciplinary committee is to listen to the testimony, ask questions of the witnesses, review the testimony and evidence presented at the hearing and the papers filed by the parties and render a determination as to guilt or innocence. In the event the student is found guilty, the committee shall then determine the penalty to be imposed.
- viii. At the end of the fact-finding phase of the hearing, the student may introduce additional records, such as character references. The college may introduce a copy of the student's previous disciplinary record, where applicable, provided the student was shown a copy of the record prior to the commencement of the hearing. The disciplinary record shall be submitted to the committee in a sealed envelope and shall not be opened until after the committee has made

its findings of fact. In the event the student has been determined to be guilty of the charge or charges the records and documents introduced by the student and the college shall be opened and used by the committee for dispositional purposes, i.e., to determine an appropriate penalty if the charges are sustained.

- ix. The committee shall deliberate in closed session. The committee's decision shall be based solely on the testimony and evidence presented at the hearing and the papers filed by the parties.
- x. The student shall be sent a copy of the faculty-student disciplinary committee's decision within five days of the conclusion of the hearing. The decision shall be final subject to the student's right of appeal.
- xi. Where a student is represented by legal counsel the president of the college may request that a lawyer from the general counsel's office appear at the hearing to present the college's case.

#### Section 15.4. APPEALS.

An appeal from the decision of the faculty-student disciplinary committee may be made to the president who may confirm or decrease the penalty but not increase it. His/her decision shall be final except in the case of dismissals or suspension for more than one term. An appeal from a decision of dismissal or suspension for more than one term may be made to the appropriate committee of the board. Any appeal under this section shall be made in writing within fifteen days after the delivery of the decision appealed from. This requirement may be waived in a particular case for good cause by the president or board committees as the case may be. If the president is a party to the dispute, his/her functions with respect to an appeal shall be discharged by an official of the university to be appointed by the chancellor. 55

#### Section 15.5. COMMITTEE STRUCTURE.

- a. Each faculty-student disciplinary committee shall consist of two faculty members and two student members and a chairperson. A quorum shall consist of the chair and any two members. Hearings shall be scheduled at a convenient time and efforts shall be made to insure full student and faculty representation.
- b. The president shall select in consultation with the head of the appropriate campus governance body or where the president is the head of the governance body, its executive committee, and three (3) members of the instructional staff of that college to receive training and to serve in rotation as chair of the disciplinary committee. If none of the chairpersons appointed from the campus can serve, the president, at his/her discretion, may request that a chairperson be selected by lottery from the entire group of chairpersons appointed by other colleges. The chairperson shall preside at all meetings of the faculty-student disciplinary meetings and decide and make all rulings for the committee. He/she shall not be a voting member of the committee but shall vote in the event of a tie.
- c. The faculty members shall be selected by lot from a panel of six elected annually by the appropriate faculty body from among the persons having faculty rank or faculty status. The student members shall be selected by lot from a panel of six elected annually in an election in which all students registered at the college shall be eligible to vote. In the event that the student or faculty panel or both are not elected, or if more panel members are needed, the president shall have the duty to select the panel or panels which have not been elected. No individuals on the panel shall serve on the panel for more than two consecutive years.

- d. In the event that the chairperson cannot continue, the president shall appoint another chairperson. In the event that a student or faculty seat becomes vacant and it is necessary to fill the seat to continue the hearing, the seat shall be filled from the faculty or student panel by lottery.
- e. Persons who are to be participants in the hearings as witnesses or have been involved in preferring the charges or who may participate in the appeals procedures or any other person having a direct interest in the outcome of the hearing shall be disqualified from serving on the committee.

#### Section 15.6. SUSPENSION OR DISMISSAL.

The board reserves full power to dismiss or suspend a student, or suspend a student organization for conduct which impedes, obstructs, or interferes with the orderly and continuous administration and operation of any college, school, or unit of the university in the use of its facilities or in the achievement of its purposes as an educational institution.

The chancellor or chancellor's designee, a president or any dean may in emergency or extraordinary circumstances, temporarily suspend a student, or temporarily suspend the privileges of a student organization or group for cause, pending an early hearing as provided in bylaw section 15.3. to take place within not more than seven (7) school days. Prior to the commencement of a temporary suspension of a student, the college shall give such student oral or written notice of the charges against him/her and, if he/she denies them, the college shall forthwith give such student an informal oral explanation of the evidence supporting the charges and the student may present informally his/her explanation or theory of the matter. When a student's presence poses a continuing danger to person or property or an ongoing threat of disrupting the academic process, notice and opportunity for denial and explanation may follow suspension, but shall be given as soon as feasible thereafter.

#### **Henderson Rules**

The tradition of the University as a sanctuary of academic freedom and center of informed discussion is an honored one, to be guarded vigilantly. The basic significance of that sanctuary lies in the protection of intellectual freedoms: the rights of professors to teach, of scholars to engage in the advancement of knowledge, of students to learn and to express their views, free from external pressures or interference. These freedoms can flourish only in an atmosphere of mutual respect, civility, and trust among teachers and students, only when members of the University community are willing to accept self-restraint and reciprocity as the condition upon which they share in its intellectual autonomy.

With respect to enforcement of these rules and regulations we note that the Bylaws of the Board of Higher Education provide that:

#### "THE PRESIDENT"

The president, with respect to his/her education unit, shall:

A. Have the affirmative responsibility of conserving and enhancing the educational standards of the college and schools under his/her jurisdiction;

B. Be the advisor and executive agent of the Board of his/her respective College Committee and as such shall have the immediate supervision with full discretionary power in carrying into effect the Bylaws, resolutions, and policies of the Board, the lawful resolutions of any of its committees and the policies, programs and lawful resolutions of the several facilities;

Exercise general superintendence over the concerns, officers, employees, and students of his/her educational unit.

#### **Henderson Rules**

1. A member of the academic community shall not intentionally obstruct and/or forcibly prevent others from the exercise of their rights. Nor shall he/she interfere with the institution's educational

processes or facilities, or the rights of those who wish to avail themselves of any of the institution's instructional, personal, administrative, recreational, and community services.

- 2. Individuals are liable for failure to comply with lawful directions issued by representatives of the University/ College when they are acting in their official capacities. Members of the academic community are required to show their identification cards when requested to do so by an official of the college.
- 3. Unauthorized occupancy of University/College facilities or blocking access to or from such areas is prohibited. Permission from appropriate college authorities must be obtained for removal, relocation, and use of University/ college equipment and/or supplies.
- 4. Theft from, or damage to University/College premises or property, or theft of or damage to property of any person on University/College premises is prohibited.
- 5. Each member of the academic community or an invited guest has the right to advocate his/her position without having to fear abuse, physical, verbal, or otherwise, from others supporting conflicting points of view. Members of the academic community and other persons on the college grounds shall not use language or take actions reasonably likely to provoke or encourage physical violence by demonstrators, those demonstrated against, or spectators.
- 6. Action may be taken against any and all persons who have no legitimate reason for their presence on any campus within the University/College, or whose presence on any such campus obstructs and/or forcibly prevents others from the exercise of their rights or interferes with the institution's educational processes or facilities, or the rights of those who wish to avail themselves of any of the institution's instructional, personal, administrative, recreational, and community services.
- 7. Disorderly or indecent conduct on University/College- owned or controlled property is prohibited.
- 8. No individual shall have in his/her possession a rifle, shotgun, or firearm or knowingly have in his/her possession any other dangerous instruments or material that can be used to inflict bodily harm on an individual or damage upon a building or the grounds of the University/College without the written authorization of such educational institution. Nor shall any individual have in his/her possession any other instrument or material which can be used and is intended to inflict bodily harm on any individual or damage upon a building or the grounds of the University/College.
- 9. Any action or situation which recklessly or intentionally endangers mental or physical health or involves the forced consumption of liquor or drugs for the purpose of initiation into or affiliation with any organization is prohibited.
- 10. The unlawful manufacture, distribution, dispensation, possession, or use of illegal drugs or other controlled substances by University employees in the workplace, or the performance by University employees in the workplace of any work while under the influence of an unlawfully obtained controlled substance, is prohibited. Employees of the University must also notify the College Personnel Director of any criminal drug statute conviction for a violation occurring in the workplace not later than five (5) days after such conviction.

The unlawful possession, use, or distribution of alcohol by students or employees on University/College premises or as part of any University/College activities is prohibited. Penalties

1. Any student engaging any manner in conduct prohibited under substantive Rules 1-9 shall be subject to the following range of sanctions as hereafter defined in the attached Appendix: admonition, warning, censure, disciplinary probation, restitution, suspension, expulsion, ejection, and/or arrest by the civil authorities.

- 2. Any tenured or non-tenured faculty member, or other member of the instruction staff or member of the classified staff engaging in any manner of conduct prohibited under substance rules I-II shall be subject to the following range of penalties: warning, censure, restitution, fine not exceeding those permitted by law or by the Bylaws of The City University of New York or suspension with/without pay pending a hearing before an appropriate college authority, dismissal after a hearing, ejection, and/or arrest by the civil authorities, and for engaging in any manner in conduct prohibited under substantive rule IO, may, in the alternative, be required to participate satisfactorily in an appropriately licensed drug treatment or rehabilitation program. A tenured or non-tenured faculty member or other member of the instructional staff, or member of the classified staff charged with engaging in any manner in conduct prohibited under substantive Rules I-II shall be entitled to be treated in accordance with applicable provisions of the Education Law or the Civil Service Law or the applicable collective bargaining agreement, or the Bylaws or written policies of The City University of New York.
- 3. Any visitor, licensee, or invitee, engaging in any manner in conduct prohibited under substantive Rules I-II shall be subject to ejection, and/or arrest by the civil authorities.
- 4. Any organization which authorized the conduct prohibited under substantive rules I-II shall have its permission to operate on campus rescinded.

Penalties 1-4 shall be in addition to any other penalty provided by law or The City University Trustees

#### Sanctions defined:

- A. **Admonition** An oral statement to the offender that he/she has violated University rules.
- B. **Warning** Notice to the offender, orally or in writing, that continuation or repetition of the wrongful conduct, within a period of time stated in the warning, may cause far more severe disciplinary action.
- C. **Censure** Written reprimand for violation of specified regulation, including the possibility of more severe disciplinary sanction in the event of conviction for the violation of any University regulation within a period stated in the letter of reprimand.
- D. **Disciplinary Probation** Exclusion from participation in privileges or extracurricular University activities as set forth in the notice of disciplinary probation for a specified period of time.
- E. **Restitution** Reimbursement for damage to or misappropriation of property. Reimbursement may take the form of appropriate service to repair or otherwise compensate for damages.
- F. **Suspension** Exclusion from classes and other privileges or activities as set forth in the notice of suspension for a definite period of time.
- G. **Expulsion** Termination of student status for an indefinite period. The conditions of readmission, if any is permitted, shall be stated in the order of expulsion.
- H. Complaint to Civil Authorities
- I. Ejection

#### The City University of New York Medical Withdrawal and Re-entry

Policy and Procedures Governing Student Behavior that Presents a Direct Threat of Harm to Self or Others or Substantially Disrupts the Learning or Working Environment of Others

#### I. Introduction

The City University of New York ("CUNY") is committed to the academic success and personal growth of its students. As part of that commitment, CUNY and its constituent campuses are responsible for providing a safe learning and working environment for students, faculty, staff and other members of the University community. Some students may, because of a medical condition, engage in behavior that

presents a direct threat of harm to themselves or to others, or substantially disrupts the learning or working environment of others. In such situations, the safety and security of the campus community, including the individual student, is paramount. This policy does not replace or supersede reasonable and appropriate security and health and safety measures, such as calling 911 or taking other immediate action in case of imminent threat to life or limb.

In addition to taking action to protect the security and safety of the campus community, a college may address the student's conduct to determine if action under this policy or under the student disciplinary process is appropriate. When a student's conduct that directly threatens or substantially disrupts the learning or working environment of others appears to relate to a medical condition, the campus may, at its option, address the student's conduct either in accordance with this policy, or through the student disciplinary process. If the student's conduct constitutes a threat solely to him or herself, it should be addressed under this policy rather than the disciplinary process.

#### II. Policy

- A. As an alternative to disciplinary action that may be taken under Article XV of CUNY's Bylaws, a college of CUNY may bring a proceeding to require a student to withdraw from the University, or, under some circumstances, the student's home college and/or from residence in a college residence hall under this withdrawal policy and procedures when the student's behavior evidences a direct threat of harm to others, or when the student's behavior substantially disrupts the learning or working environment of others. A direct threat means a significant risk of harm to health or safety.
- B. A student who threatens to commit or attempts to commit suicide ("suicidal student"), and who does not otherwise threaten direct harm to others or substantially disrupt the learning or working environment of others, shall not be subject to disciplinary action for that threat or attempt under Article XV of the CUNY's Bylaws. If a college determines that withdrawal of the suicidal student or retention of the student subject to specified conditions is appropriate because the student's behavior threatens direct harm to him or herself, the procedures outlined below with respect to suicidal students shall apply instead of disciplinary procedures.
- A student who withdraws or is withdrawn from the University, a college or college residence hall pursuant to this policy may apply for re-entry to the University, a college and/or to a college residence hall. The application for re-entry shall be made to the student's home college's Chief Student Affairs Officer, who shall determine whether the student still presents a direct threat of harm to him or herself or others or still presents a significant risk to substantially disrupt the learning or working environment of others. If the Chief Student Affairs Officer or designee determines, based on the assessment of a qualified, licensed mental health professional, that there is not a significant risk that the behavior that required withdrawal will be repeated, he or she shall approve the student's application for re-entry.

#### III. Procedures

#### A. Emergency Interim Removal

1. If a student's behavior presents an immediate, severe and direct threat to him or herself or others (by evidencing a likelihood of harm to him or herself or others), or is substantially disrupting the learning or working environment of others, the Chief Student Affairs Officer or designee (if such Officer is not immediately available) may direct an emergency interim removal of the student that restricts the student's access to the College's campus or residence hall, as appropriate, for an interim period before a final determination of the matter.

The Chief Student Affairs Officer or designee shall consult with the University's Office of the General Counsel prior to making any such direction.

The fact that a student has threatened to commit suicide or attempted suicide, by itself, does not allow the Chief Student Affairs Officer or designee to direct an emergency interim removal. In all cases involving such suicidal students, the Chief Student Affairs Officer or designee must attempt to have the student individually assessed by a mental health professional as outlined below in A.3. before deciding whether to direct an emergency interim removal.

- 2. Except as permitted in III A. 1. above, before determining whether to require an emergency interim removal, the Chief Student Affairs Officer or designee shall take the following steps:
  - a. exercise all reasonable efforts to meet with the student; and
  - b. in that meeting, offer the student the opportunity to be evaluated at the college's expense by a qualified, licensed mental health professional, who may be an employee of a college of CUNY or CUNY or on retainer to a college of CUNY or CUNY. Whenever possible, that professional shall have had no prior contact with the student. The professional shall assess whether the student's behavior presents an immediate, severe and direct threat to him or herself or others or presents a significant risk to repeat behavior that substantially disrupts the learning or working environment of others, and, if so, whether the student's behavior may be the result of a medical issue. That professional shall present his or her findings to the Chief Student Affairs Officer or designee, who shall determine based on those findings and other evidence available whether emergency interim removal under these procedures is appropriate.
  - c. If the student refuses to meet, and/or refuses to undergo such assessment or to keep a scheduled appointment, the Chief Student Affairs Officer or designee may require emergency interim removal without a meeting and/or mental health assessment if he or she reasonably concludes on the basis of the available evidence that the student's behavior evidences an immediate, severe and direct threat of harm to the student or others or is substantially disrupting the working or learning environment of others and presents a significant risk to continue that substantial disruption. The Chief Student Affairs Officer or designee shall consult with the University's Office of the General Counsel before making such a determination.
- The emergency interim removal from the College and/or residence hall shall remain in effect until a final decision has been made pursuant to the procedures below, unless, before a final decision is made, the Chief Student Affairs Officer or designee determines that the reasons for imposing the interim removal no longer exist.

#### B. Withdrawal after Emergency Interim Removal

1. If a student has been subjected to an emergency interim removal from the college and/or residence hall, the college shall request retention with conditions or voluntary withdrawal within 7 calendar days of such removal. Should the request for retention with conditions or voluntary withdrawal request be refused, the College shall determine within 7 calendar days of such refusal whether to take further action against the student, including whether to initiate involuntary withdrawal proceedings or, disciplinary proceedings under Article XV of the CUNY Bylaws (for non-suicidal students), and shall send notice of either such proceeding in accordance with the notice requirements of the applicable procedure within that 7-day period. For students who have been subjected to an emergency interim removal without having

undergone the assessment procedures outlined in III A. 3 above, the College shall follow the assessment procedures outlined below in B.2. a. prior to determining its course of action.

2. In cases where the student has been subjected to an emergency interim removal without assessment, the procedure for determining whether withdrawal is appropriate is as follows:

The Chief Student Affairs Officer or designee shall exercise best efforts to meet with the student to discuss the student's behavior and to hear the student's explanation of the alleged behavior. If, after hearing the explanation, the Officer or designee still wishes to consider the possibility of the student's withdrawal, he or she shall offer the student an opportunity to be evaluated, at the college's expense, a. by a qualified, licensed mental health professional, who may be an employee of a college of CUNY or CUNY, or on retainer to a college of CUNY or CUNY. Whenever possible, that professional shall have had no prior contact with the student. The professional shall make findings concerning whether the student's behavior presents a direct threat of harm to him or herself or others or presents a significant risk to repeat behavior that substantially disrupts the learning or working environment of others and if so, whether the student's behavior may be the result of a medical issue. The professional shall report such findings to the Chief Student Affairs Officer, who shall, based on those findings, and after consultation with the University's Office of the General Counsel, determine the appropriate action, including whether to request that the student withdraw from the University, the college and/or the college residence hall or whether to request that the student agree to specified conditions in lieu of withdrawal.

- b. If the student refuses to undergo the requested assessment, or fails to keep the scheduled appointment, and the Chief Student Affairs Officer reasonably concludes on the basis of the available evidence that the student's behavior presents a direct threat of harm to him or herself or others or substantially disrupts the learning or working environment of others and presents a significant risk to repeat behavior that substantially disrupts the learning or working environment of others, the Chief Student Affairs Officer may request that the student voluntarily withdraw from the University, the college and/or the college residence hall. The Chief Student Affairs Officer shall consult with the University's Office of the General Counsel before making any such request.
- c. If the student agrees to the request for voluntary withdrawal or to the specified conditions, the Chief Student Affairs officer or designee shall (i) discuss with the student the procedures for and consequences of voluntary withdrawal or the specified conditions, as applicable; (ii) discuss the circumstances with the student's parents or legal guardians as permissible by law and as appropriate; (iii) consult with the student's academic advisor or department, as appropriate; (iv) consult with the residence hall director, as appropriate; (v) refer the student to appropriate resources for treatment; and (vi) advise the student concerning the process for applying for readmission, as well as on conditions for readmission, if applicable and appropriate.
- d. If the student does not agree to the request for voluntary withdrawal or to the specified conditions, the Chief Student Affairs Officer shall determine, in consultation with the University's Office of the General Counsel, whether to take further action against the student, including whether to initiate involuntary withdrawal proceedings, or, in the case of non-suicidal students, whether to initiate disciplinary proceedings under Article XV of the CUNY Bylaws.

#### C. Withdrawal of Students Without Emergency Interim Removal

#### 1. Non-Suicidal Students

- a. Voluntary Withdrawal or Retention with Conditions
- 1) In situations where a student's behavior evidences a direct threat of harm to himself or others or substantially disrupts the learning or working environment of others and presents a significant risk to repeat behavior that substantially disrupts the learning or working environment of others and the Chief Student Affairs Officer reasonably believes that the student's behavior may be connected to a medical issue, the Chief Student Affairs Officer may request that the student or designee voluntarily withdraw or agree to retention under conditions.
- 2) If the student agrees to the request for voluntary withdrawal or to the specified conditions, the Chief Student Affairs officer or designee shall
  - i) discuss with the student the procedures for and consequences of voluntary withdrawal or the specified conditions, as applicable;
  - ii) discuss the circumstances with the student's parents or legal guardians as permissible by law and as appropriate;
  - iii) consult with the student's academic advisor or department, as appropriate;
  - iv) consult with the residence hall director, as appropriate;
  - v) refer the student to appropriate resources for treatment; and (
  - vi) advise the student concerning the process for applying for readmission, as well as on conditions for readmission, if applicable and appropriate.

#### b. Involuntary Withdrawal

- 1) If the student does not agree to the request for voluntary withdrawal or to the specified conditions, the Chief Student Affairs Officer shall determine, in consultation with the University's Office of the General Counsel, whether to take further action against the student, including whether to initiate involuntary withdrawal proceedings or disciplinary proceedings under Article XV of the CUNY Bylaws.
- 2) Before initiating involuntary withdrawal proceedings under this procedure, the Chief Student Affairs Officer shall follow the assessment procedures outlined above in B.2.

#### 2. Suicidal Students

a. The College shall follow the assessment and other procedures outlined above in B.2 a.-d. in order to determine the appropriate course of action.

#### D. Involuntary Withdrawal Procedures

- 1. The following shall be the procedures for involuntary withdrawal:
  - n. Notice of the involuntary withdrawal hearing and the time and place of the hearing shall be personally delivered or sent by the Chief Student Affairs Officer of the college to the student at the address appearing on the records of the college, by overnight or certified mail, by regular mail, and, for students who have a college e-mail address, to that e-mail address. Notice of at least five business days shall be given to the student in advance of the hearing unless the student consents to an earlier hearing.
  - b. The notice shall contain (i) a statement of the reasons involuntary withdrawal is sought (ii) the type of withdrawal sought (from the University, the college and/or from the college residence hall); and (iii) a statement that the student has a right to present his or her side of the story, to present witnesses and evidence on his or her behalf, to cross-examine witnesses presenting evidence against the student, to remain silent without assumption of guilt, and to be represented by legal counsel or an advisor at the student's expense.

- c. CUNY shall constitute a Health Review Panel, comprised of qualified, licensed mental health professionals employed by a college of CUNY or by CUNY, or on retainer to a college of CUNY or CUNY. CUNY's Vice-Chancellor of Student Affairs shall appoint the members of the Health Review Panel. Members of the Health Review Panel, in committees constituted separately for each hearing ("Health Review Committee"), shall be responsible for adjudicating all involuntary withdrawal hearings held according to these procedures. For each involuntary withdrawal hearing, the Vice-Chancellor of Student Affairs or his designee shall constitute a three-person Health Review Committee from the Health Review Panel to adjudicate at that hearing. No member of the Health Review Committee shall have had prior contact with the student. All decisions of the Health Review Committee shall be made by majority vote.
- d. The hearing shall be closed, unless the student requests an open hearing. However, the Health Review Committee may overrule a request for an open hearing if it determines that an open hearing would be inappropriate or disruptive in light of the nature of the evidence to be presented.
- e. After the evidence is presented at the hearing, the Health Review Committee shall determine whether the College has proved, by a preponderance of the evidence, that the student's behavior presents a direct threat of harm to him or herself or others, or has substantially disrupted the learning or working environment of others and presents a significant risk of threatening further substantial disruption of the learning or working environment of others, and if so, what the appropriate remedy should be. The Health Review Committee may also set reasonable and appropriate conditions on re-entry. The decision of the Health Review Committee shall be made within five business days from the close of the hearing.

#### **Appeals**

An appeal from the decision of the Health Review Committee may be made to the President of the college or the

President's designee within thirty calendar days after the delivery of the decision appealed from. The President or designee shall make his or her determination on the appeal within fifteen business days from receipt of the appeal. The President's decision may be appealed to the Chancellor of the University or his or her designee within thirty calendar days after the delivery of the President's decision on appeal. The Chancellor or designee's decision shall be made within fifteen business days from receipt of the appeal. The Chancellor (or designee's) decision shall be final. The bases overturning a decision of the Health Review Committee at both levels of review are limited to the following: (i) clearly erroneous factual findings; (ii) procedural irregularities; (iii) newly available evidence that would have affected the outcome; (iv) sanctions and/or conditions on readmission were unreasonable or inappropriate.

#### Re-entry

A student who is withdrawn from the University, a student's home college and/or a college residence hall under this policy may be considered for re-entry. A student wishing to be considered for re-entry should contact his or her home college's Chief Student Affairs Officer and provide appropriate documentation of behavioral change and resolution of the initial behavioral problem, including compliance with any conditions that may have been set for readmission. A student may apply for re-entry to the University, a college and/or a college residence hall no more than one time per term. In assessing an application for re-entry, the Chief Student Affairs Officer or designee shall: (i) in cases in which he or she determines that an additional mental health assessment is necessary, refer the student for assessment to a qualified, licensed mental health professional, at the college's expense; (ii) receive, investigate, and examine appropriate relevant documentation, including assessments made by college-referred mental health professionals, and, if applicable, licensed treating mental health professionals; (iii) consult with the Health Review Committee, in cases in which the student's withdrawal was adjudicated by such a

Committee; (iv) contact the student's parents or legal guardians as permissible by law, if appropriate; (v) provide an opportunity for the student to meet with the Chief Student Affairs Officer or designee to discuss re-entry.

If the Chief Student Affairs Officer or designee determines, based on the evidence presented, that there is not a significant risk that the behavior that required withdrawal will be repeated, he or she shall approve the student's application for re-entry. In such cases, the Chief Student Affairs Officer or designee shall initiate the re-entry process, provide the student with written conditions for continued attendance, and inform any relevant administrators of the student's re-entry.

If the Chief Student Affairs Officer or designee determines that the application for re-entry should be denied, he or she shall provide the student with a written explanation of the reasons for the denial and specify when the next request for re-entry may be considered.

A student may appeal the Chief Student Affairs Officer or designee's denial of re-entry to the college President or designee within thirty calendar days after the delivery of the decision denying re-entry. The President or designee shall make his or her determination on the appeal within thirty calendar days from receipt of the appeal. The President's decision may be appealed to the Chancellor of the University or his or her designee within thirty calendar days after the delivery of the President's decision on appeal. The Chancellor or designee's decision shall be made within thirty calendar days from receipt of the appeal. The Chancellor (or designee's) decision shall be final. The basis for overturning a decision on appeal at either level shall be limited to a determination that the decision on re-entry was clearly erroneous.

#### Effect on Academic Status

In the event of a withdrawal pursuant to this policy, a notation of withdrawal shall appear on the student's transcript for all classes taken during that semester. The Chief Student Affairs Officer at a student's home college may grant a student request that, in lieu of withdrawal, a notation of incomplete shall appear on his or her transcript for classes taken during that semester, subject to faculty approval for each such class.

#### **Effect on Housing Status**

If the student has been living in a college residence hall and will not be permitted to continue to do so, the student's contract will be canceled and fees refunded on a prorated basis.

#### Confidentiality

The results of examinations by mental health professionals to whom students are referred for assessment at any stage in the withdrawal or readmission process shall be confidential student records, except that if the results indicate that the student presents an imminent, severe, and direct threat of harm to him or herself or others, those results may be shared with the appropriate individuals in order to attempt to prevent the occurrence of such harm. The results of these examinations shall be admissible in involuntary withdrawal hearings but shall not be admissible in disciplinary hearings, unless the student places his or her health, including mental health, at issue in a disciplinary hearing.

#### THE CITY UNIVERSITY OF NEW YORK MEDICAL AMNESTY/GOOD SAMARITAN POLICY

- I. The City University of New York's ("CUNY's") Medical Amnesty/Good Samaritan Policy's purpose is to encourage students to seek medical assistance related to drug and alcohol use without fear of being disciplined for such use. Because the use of drugs or alcohol may be life-threatening, CUNY wishes to reduce barriers to seeking and receiving medical help in those situations. In addition, CUNY wishes to encourage students who may be the victims of or witnesses to sexual harassment or sexual violence while under the influence of drugs or alcohol to seek medical assistance and to report that sexual assault. Toward that end, CUNY's Policy is that students who seek medical assistance either for themselves or others will not be subject to discipline under the circumstances described below.
- II. Students who call for medical assistance for themselves or others and/or who receive medical assistance as a result of a call will not be disciplined for the consumption of alcohol (either if underage or if consumed in a CUNY-owned or operated building/facility where alcohol consumption is prohibited) or drugs under certain conditions. First, the students involved must agree to timely completion of assigned alcohol and/or drug education activities, assessment, and/or treatment, to be determined by the individual campuses or units of CUNY with which the students are affiliated. Second, there must be no other violations that ordinarily would subject the student to disciplinary action. Other violations that would invoke discipline include but are not limited to (i) unlawful distribution of alcohol or drugs; (ii) sexual assault; (iii) sexual harassment; (iv) causing or threatening physical harm; (v) causing damage to property; (vi) hazing.
- III. If students are involved in repeated incidents, the availability of medical amnesty to those students is at the discretion of the campus or unit with which the students are affiliated. Even if medical amnesty is granted to those students, repeated incidents raise issues of medical concern and may result in parental notification, medical withdrawal, and/or other non-disciplinary responses.
- IV. Failure to complete required alcohol and/or drug education activities, assessment and/or treatment by the deadline may result in a revocation of medical amnesty.
- V. CUNY's Policy is intended to complement New York State's Good Samaritan Law, which is designed to encourage individuals to call 911 in the event of an alcohol or drug-related emergency. Generally, this law protects persons who witness or suffer from a medical emergency involving drugs or alcohol from being arrested or prosecuted for drug or underage alcohol possession after they call 911. It does not protect against arrest or prosecution for other offenses, such as the sale of drugs. For more information on New York's Good Samaritan Law, see N.Y. Public Health L. §§ 3000-a, 3000-b, 3013 (McKinney 2000); see also NY State Assembly website database of law.

## Section 6: Policy on Sexual Misconduct

#### I. Policy Statement

Every member of The City University of New York community, including students, employees and visitors, deserves the opportunity to live, learn and work free from sexual harassment, gender-based harassment and sexual violence. Accordingly, CUNY is committed to:

- 1) Defining conduct that constitutes prohibited sexual harassment, gender-based harassment and sexual violence;
- 2) Providing clear guidelines for students, employees and visitors on how to report incidents of sexual harassment, gender-based harassment and sexual violence and a commitment that any complaints will be handled respectfully;
- 3) Promptly responding to and investigating allegations of sexual harassment, gender-based harassment and sexual violence, pursuing disciplinary action when appropriate, referring the incident to local law enforcement when appropriate, and taking action to investigate and address any allegations of retaliation;
- 4) Providing ongoing assistance and support to students and employees who make allegations of sexual harassment, gender-based harassment and sexual violence;
- 5) Providing awareness and prevention information on sexual harassment, gender-based harassment and sexual violence, including widely disseminating this policy, as well as a "students' bill of rights" and implementing training and educational programs on sexual harassment, gender-based harassment and sexual violence to college constituencies; and
- 6) Gathering and analyzing information and data that will be reviewed in order to improve safety, reporting, responsiveness and the resolution of incidents.

This is the sole policy at CUNY addressing sexual harassment, gender-based harassment and sexual violence and is applicable at all college and units at the University. The CUNY community should also be aware of the following policies that apply to other forms of sex discrimination, as well as to other types of workplace violence and domestic violence that affect the workplace:

- The CUNY Policy on Equal Opportunity and Nondiscrimination prohibits discrimination on the basis of numerous protected characteristics in accordance with federal, state and local law. That policy addresses sex discrimination other than sexual harassment, gender-based harassment or sexual violence covered by this policy. Link
- The CUNY Workplace Violence Policy addresses workplace violence and the CUNY Domestic Violence in the Workplace Policy addresses domestic violence in or affecting employees in the workplace. Link

In addition, campus crime statistics, including statistics relating to sexual violence, which CUNY is required to report under the Jeanne Clery Act, are available from the Office of Public Safety at each college and/or on its Public Safety website.

#### **II. Prohibited Conduct**

#### A. Sexual Harassment, Gender-Based Harassment and Sexual Violence

This policy prohibits sexual harassment, gender-based harassment and sexual violence (together "sexual misconduct") against any CUNY student, employee or visitor.

Sexual harassment includes unwelcome conduct of a sexual nature, such as unwelcome sexual advances, requests for sexual favors, and other verbal, nonverbal, graphic and electronic communications or physical conduct that is sufficiently severe and pervasive to adversely affect an individual's participation in employment, education or other CUNY activities.

Gender-based harassment is unwelcome conduct of a nonsexual nature based on an individual's actual or perceived sex, including conduct based on gender identity, gender expression, and nonconformity with gender stereotypes that is sufficiently severe and pervasive to adversely affect an individual's participation in employment, education or other CUNY activities.

Sexual violence is an umbrella term that includes: (1) sexual activity without affirmative consent, such as sexual assault, rape/attempted rape, and forcible touching/fondling; (2) dating, domestic and intimate partner violence; (3) stalking/cyberstalking ("stalking") as defined in this policy.

The complete definitions of these terms, as well as other key terms used in this policy, are set forth in Section XI below

- B. **Retaliation.** This policy prohibits retaliation against any person who reports sexual harassment, gender-based harassment or sexual violence, assists someone making such a report, or participates in any manner in an investigation or resolution of a sexual harassment, gender-based harassment or sexual violence complaint.
- C. **Certain Intimate Relationships.** This policy also prohibits certain intimate relationships when they occur between a faculty member or employee and any student for whom he or she has a professional responsibility as set forth in Section X below.

#### **III.Title IX Coordinator**

Each college or unit of CUNY has an employee who has been designated as the Title IX Coordinator. This employee is responsible for compliance with Title IX of the Education Amendments of 1972, which prohibits sex discrimination, including sexual harassment, gender-based harassment and sexual violence, in education programs. The Title IX Coordinator has overall responsibility for implementing this policy, including overseeing the investigation of complaints at her/his college or unit and carrying out the other functions of that position set forth in this policy. All Title IX Coordinators shall receive annual training on sexual harassment, gender-based harassment and sexual violence as required by law. The name and contact information for all Title IX Coordinators at CUNY can be found on the university's dedicated Title IX website.

#### IV. Immediate Assistance in Cases of Sexual Violence

#### A. Reporting to Law Enforcement

Students or employees who experience any form of sexual violence on or off-campus (including CUNY-sponsored trips and events) and visitors who experience sexual violence on a CUNY campus are strongly encouraged to immediately report the incident by calling 911, contacting NYPD Special Victims Division or their local police precinct, or contacting their college public safety office, which is available 24 hours a day, 7 days a week. Each college public safety office shall have an appropriately trained employee available at all times to provide the complainant with information regarding options to proceed, including information regarding the criminal justice process and the preservation of evidence. Campus public safety officers can also assist the complainant with filing a complaint both on and off-campus, and in obtaining immediate medical attention and other services.

#### B. Obtaining Immediate Medical Attention and Emotional Support

CUNY is committed to assisting anyone who experiences sexual violence to seek comprehensive medical attention as soon as possible to treat injuries, obtain preventative treatment for sexually transmitted diseases, and preserve evidence, among other things. For rapes in particular, immediate treatment and the preservation of evidence of the incident are important for many reasons, including facilitating a criminal investigation. In addition, individuals who have experienced or witnessed sexual violence are encouraged to seek emotional support as soon as possible, either on or off-campus.

On-campus resources include nurses and/or nurse practitioners at campus health offices and counselors at campus counseling centers. Counselors are trained to provide crisis intervention and provide referrals for longer-term care as necessary.

For off-campus resources, CUNY maintains a list of emergency contacts and resources, including rape crisis centers, available throughout New York City on its dedicated web page. Link This list includes a designation of which local hospitals are designated as SAFE (Sexual Assault Forensic Examiner) hospitals, which are specially equipped to handle sexual assaults and trained to gather evidence from such assaults.

#### V. Reporting Sexual Harassment, Gender-Based Harassment or Sexual Violence to the College

CUNY encourages individuals who have experienced sexual harassment, gender-based harassment or sexual violence (referred to in this policy as "complainants") to report the incident(s) to campus authorities, even if they have reported the incident to outside law enforcement authorities, and regardless of whether the incident took place on or off-campus (including "study abroad" programs.) Such reporting will enable complainants to get the support they need, and provide the college with the information it needs to take appropriate action. However, students should be aware that there are employees at their college/unit whom they can speak with on a strictly confidential basis before determining whether to make a report to college authorities. See Section VI below.

#### A. Filing a Complaint with Campus Authorities

#### i. Students

Students who experience sexual harassment, gender-based harassment or sexual violence should bring their complaint to one of the following campus officials/offices:

- Title IX Coordinator:
- Office of Public Safety;
- Office of the Vice President for Student Affairs and/or Dean of Students;
- Residence Life staff

#### ii. Employees

Employees who experience sexual harassment, gender-based harassment or sexual violence should bring their complaint to one of the following campus officials/offices:

- Title IX Coordinator:
- Director of Human Resources;
- Office of Public Safety.

#### iii. Visitors

Visitors who experience sexual harassment, gender-based harassment or sexual violence should bring their complaint to one of the following campus officials/offices:

- Title IX Coordinator:
- Office of Public Safety;
- Residence Life staff in CUNY owned or operated housing, including Resident Assistants.

Once any of the individuals or offices above is notified of an incident of sexual harassment, gender-based harassment or sexual violence, she/he will coordinate with the appropriate college offices to address the matter in accordance with this policy, including taking appropriate interim and supportive measures. These individuals will maintain a complainant's privacy to the greatest extent possible, and all information in

connection with the complaint, including the identities of the complainant and the respondent, will be shared only with those who have a legitimate need for the information.

#### **B. Support Assistance for Complainants**

#### i. Students

When a Title IX Coordinator receives a complaint of sexual misconduct from a student, she/he will work with the Chief Student Affairs Officer to identify a trained staff member to assist the complainant with support services.

#### ii. Employees

When a Title IX Coordinator receives a complaint of sexual misconduct from an employee, she/he will work with the Human Resources Director to assist the complainant with support services.

## C. Request that the College Maintain a Complainant's Confidentiality, Not Conduct an Investigation, or Not Report an Incident to Outside Law Enforcement

After a report of an alleged incident of sexual harassment, gender-based harassment or sexual violence has been made to the Title IX Coordinator, a complainant may request that the matter be investigated without her/his identity or any details regarding the incident being divulged further. Alternatively, a complainant may request that no investigation into a particular incident be conducted or that an incident not be reported to outside law enforcement.

In all such cases, the Title IX Coordinator will weigh the complainant's request against the college's obligation to provide a safe, non-discriminatory environment for all students, employees and visitors, including the complainant. A decision to maintain confidentiality does not mean that confidentiality can be absolutely guaranteed in all circumstances, but only that all efforts will be undertaken to keep information confidential consistent with law. Notwithstanding the decision of the Title IX Coordinator regarding the scope of any investigation, the college will provide the complainant with ongoing assistance and support, including, where appropriate, the interim and supportive measures set forth in Section VII of this policy.

If the Title IX Coordinator determines that she/he will maintain confidentiality as requested by the complainant, the college will take all reasonable steps to investigate the incident consistent with the request for confidentiality. However, a college's ability to meaningfully investigate the incident and pursue disciplinary action may be limited by such a request.

In any event, the college is required to abide by any laws mandating disclosure, such as the Jeanne Clery Act and New York's Campus Safety Act. However, notification under the Jeanne Clery Act is done without divulging the complaint's identity, and notification of sexual violence under the New York Campus Safety Act is not required and will not be done if the complainant requests confidentiality.

If the Title IX Coordinator determines that the college must report the incident to outside law enforcement, the college will cooperate with any criminal investigation, which may include providing the outside law enforcement agency with any evidence in its possession relating to the incident.

#### D. Action by Bystanders and Other Community Members

While those employees designated as "responsible" employees are required reporters as set forth in Section VI below, CUNY encourages all other community members, including faculty, students and visitors, to take reasonable and prudent actions to prevent or stop an act of sexual harassment, gender-based harassment or sexual violence that they may witness. Although these actions will depend on the circumstances, they include direct intervention, calling law enforcement, or seeking assistance from a person in authority.

In addition, CUNY encourages all community members to report an incident of sexual harassment, gender-based harassment or sexual violence that they observe or become aware of to the Title IX Coordinator, and/or the offices of Public Safety and the Vice President of Students Affairs and/or Dean of Students at their college and, in the case of employees, the Human Resources office. Community members who take action in accordance with this paragraph will be supported by the college, and anyone who retaliates against them will be subject to disciplinary charges.

#### E. Amnesty for Drug and Alcohol Use

CUNY strongly encourages students to report instances of sexual harassment, gender-based harassment or sexual violence as soon as possible, even if those reporting or the alleged victim may have engaged in the inappropriate or unlawful use of alcohol or drugs. Therefore, in accordance with CUNY's Drug/Alcohol Use Amnesty Policy, a student acting in good faith who reports or experiences sexual harassment, gender-based harassment or sexual violence will not be disciplined by the college for any violation of CUNY's Policy Against Drugs and Alcohol in connection with the reported incident. [Link]

#### F. Reporting Suspected Child Abuse

Certain members of the CUNY community who interact with, supervise, chaperone, or otherwise oversee minors in programs or activities at CUNY or sponsored by CUNY are required to report immediately to the New York State Maltreatment Hotline if they have reasonable cause to suspect abuse or maltreatment of individuals under the age of 18. Information regarding mandated child abuse reporting is available on the Office of the General Counsel web page. [link] If anyone other than New York State mandated reporters has reasonable cause to believe that a minor is being or has been abused or maltreated on campus, she/he should notify either the Title IX Coordinator or Director of Public Safety. If any CUNY community member witnesses child abuse while it is happening, she/he should immediately call 911.

#### G. Reporting Retaliation

An individual may file a complaint with the Title IX Coordinator if she/he has been retaliated against for reporting sexual harassment, gender-based harassment or sexual violence, assisting someone making such a report, or participating in any manner in an investigation or resolution of a sexual harassment, gender-based harassment or sexual violence complaint. All retaliation complaints will be investigated in accordance with the investigation procedures set forth in Section VIII of this policy, and individuals who are found to have engaged in retaliation will be subject to disciplinary action.

#### VI. Reporting/Confidentiality Obligations of College and University Employees

An individual who speaks to a college or CUNY employee about sexual harassment, gender-based harassment or sexual violence should be aware that employees fall into three categories: (1) "confidential" employees, who have an obligation to maintain a complainant's confidentiality regarding the incident(s); (2) "responsible" employees, who are required to report the incident(s) to the Title IX Coordinator; and (3) all other employees, who are strongly encouraged but not required to report the incident(s).

#### A. Confidential Employees

- **i. For Students.** Students at CUNY who wish to speak to someone who will keep all of the communications strictly confidential should speak to one of the following:
- Counselor or other staff member at their college counseling center;
- Nurse, nurse practitioner or other staff member in the college health office;
- Pastoral counselor (i.e., counselor who is also a religious leader) if one is available at their college; or
- Staff member in a women's or men's center, if one exists at their college.

The above individuals will not report any information about an incident to the college's Title IX Coordinator or other college employees without the student's permission. The only exception is in the case where there is an imminent threat to the complainant or any other person.

A student who speaks solely to a "confidential" employee is advised that, if the student wants to maintain confidentiality, the college may be unable to conduct an investigation into the particular incident or pursue disciplinary action against the alleged perpetrator. However, these professionals will assist the student in receiving other necessary support. A student who first requests confidentiality may later decide to file a complaint with the college or report the incident to local law enforcement and thus have the incident investigated.

**ii. For Employees.** Although there is no one directly employed by CUNY to whom CUNY employees can speak on a confidential basis regarding sexual harassment, gender-based harassment or sexual violence, free confidential support services are available through CUNY's Work/Life Program, which is administered by an outside company. (Link) Confidential community counseling resources are also available throughout New York City. (Link)

#### B. "Responsible" Employees

"Responsible" employees have a duty to report incidents of sexual harassment, gender-based harassment or sexual violence, including all relevant details, to the Title IX Coordinator. Such employees are not permitted under any circumstances to maintain a complainant's confidentiality, except that the Title IX Coordinator may honor a request for confidentiality under the circumstances described in Section V (C) above. However, these employees will maintain a complainant's privacy to the greatest extent possible, and information reported to them will be shared only with the Title IX Coordinator, the "responsible" employee's supervisor, and other people responsible for handling the college's response to the report.

Before a complainant reveals any information to a responsible employee, the employee shall advise the complainant of the employee's reporting obligations—and if the complainant wants to maintain confidentiality, direct the complainant to confidential resources.

CUNY has designated the following individuals as "responsible" employees:

- i. Title IX Coordinator and her/his staff
- ii. Office of Public Safety employees (all)
- iii. Vice President for Student Affairs and Dean of Students and all staff housed in those offices
- iv. Residence Life staff in CUNY owned or operated housing, including Resident Assistants (all)
- v. College President, Vice Presidents and Deans
- vi. Athletics Staff (all)
- vii. Department Chairpersons/Executive Officers
- viii. Human Resources staff (all)
- ix. University Office of the General Counsel employees (all)
- x. College/unit attorney and her/his staff
- xi. College/unit labor designee and her/his staff
- xii. Faculty members at times when they are leading off-campus trips
- xiii. Faculty or staff advisors to student groups
- xiv. Employees who are Managers (all)
- xv. SEEK/College Discovery staff (all)
- xvi. College Childcare Center staff (all)
- xvii. Directors of "Equal Opportunity Centers" affiliated with CUNY colleges

#### C. All Other Employees

Employees other than those identified in subsections "A" and "B" above are permitted but not required to report any possible sexual harassment, gender-based harassment or sexual violence; however, they are strongly encouraged by CUNY to make such a report.

It is important to emphasize that faculty members other than those specifically identified in subsection "B" above have not been designated as "responsible" employees and do not have an obligation to report the matter to the Title IX Coordinator, although they are strongly encouraged to do so.

#### VII. Interim and Supportive Measures

The college will take immediate steps to protect the complainant and other affected parties, as well as the college community at large, following an allegation of sexual harassment, gender-based harassment or sexual violence. In general, when taking such interim and supportive measures, the college will seek to minimize the burden on the complainant. The complainant and the respondent shall each be afforded, upon request, a prompt review of the need for and terms of any interim or supportive measure that directly affects him or her and shall be permitted to submit evidence in support of his/her request. The request for such a review shall be made to the college's Chief Student Affairs Officer, if either the complainant or the respondent is a student or to college's Director of Human Resources if both the complainant and the respondent are employees.

#### A. Types of Interim and Supportive Measures

Interim and supportive measures may include, among other things:

- i. Making necessary changes to academic programs, including a change in class schedule, making appropriate accommodations to permit the complainant to take an incomplete or drop a course or courses without penalty, permitting the complainant to attend a class via skype or other alternative means where appropriate, providing an academic tutor, or extending deadlines for assignments;
- ii. Making necessary changes to residential housing situations or providing assistance in finding alternate housing;
- iii. Changing an employee's work assignment or schedule;
- iv. Providing the complainant with an escort to and from class or campus work location;
- v. Arranging appropriate transportation services to ensure safety;
- vi. Prohibiting contact between the complainant and the respondent ("no contact" orders);
- vii. Offering counseling services to the complainant, to the respondent, and, where appropriate, to witnesses, through the college Counseling Center or other appropriate college office, or a referral to an off-campus agency;
- viii. Providing the complainant assistance in obtaining medical and other services, including access to rape crisis centers;
- ix. Providing the complainant assistance with filing a criminal complaint and seeking an order of protection;
- x. Enforcing an order of protection
- xi. Addressing situations in which it appears that a complainant's academic progress is affected by the alleged incident;
- xii. In exceptional circumstances, seeking an emergency suspension of a student or an employee under applicable CUNY Bylaws, rules, policies and collective bargaining agreements.

#### B. Process for Review of "No Contact" Orders

The complainant and the respondent shall each be afforded, upon request, a prompt review of the need for and terms of a "no contact" order (including possible modification or discontinuance of the order), and shall be allowed to submit evidence to support their request. The request for such a review shall be made to the college's Chief Student Affairs Officer, if either the complainant or the respondent is a student, or to the college's Director of Human Resources, if both the complainant and the respondent are employees. If possible, the college shall establish an appropriate schedule for the complainant and the respondent to access college facilities when they are not being used by the other party to enable both parties to use college facilities to the maximum extent feasible, without violation of the "no contact" order.

## VII. Investigating Complaints of Sexual Harassment, Gender-Based Harassment or Sexual Violence

The college will conduct an investigation when it becomes aware, from any source (including third-parties not connected to the college or university), that sexual harassment, gender-based harassment or sexual violence may have been committed against a student, employee or visitor, unless the complainant has requested that the college refrain from such an investigation and the college has determined that it may do so.

#### A. The Investigation

The college Title IX Coordinator is responsible for conducting the investigation in a prompt, thorough, and impartial manner. The college Title IX Coordinator shall inform the respondent that an investigation is being commenced and shall provide the respondent with a written summary of the allegations of the complaint. The Title IX Coordinator shall coordinate investigative efforts with other college offices, and may designate another trained individual to conduct all or part of the investigation. A respondent employee who is covered by a collective bargaining agreement may consult with and have a union representative present at any interview of that employee conducted as part of such investigation.

The college Title IX Coordinator shall take prompt and effective steps reasonably calculated to end any sexual harassment, gender-based harassment or sexual violence, including: (i) taking interim measures; (ii) preventing retaliation; (iii) providing the complainant and the respondent with periodic status updates of the investigation and notice of outcome of the investigation; (iv) informing the complainant of her/his right to file a criminal complaint; (v) coordinating with law enforcement agencies, as appropriate, after consultation with Public Safety; (vi) maintaining all documents of the investigation; and (vii) drafting a report of findings, which is to be submitted to the College President.

#### **B.** Conflicts

If any administrator designated by this policy to participate in the investigation or resolution of a complaint (including but not limited to the Title IX Coordinator) is the respondent, the College President will appoint another college administrator to perform such person's duties under this policy. If the President is the respondent, the investigation will be handled by the University Title IX Coordinator or her/his designee.

#### C. Mediation

While mediation is not permitted in cases where sexual violence is alleged, it may be appropriate where sexual harassment or gender-based harassment allegations have been made by a student or employee but there is no allegation of sexual violence. Mediation is a process whereby the parties can participate in a search for fair and workable solutions. Mediation requires the consent of both the complainant and the respondent, but does not require the complainant and respondent to meet face-to-face. Either party, however, has the right to end the mediation at any time and proceed with the investigation process. A respondent who is covered by a collective bargaining agreement may consult with and have a union representative present at any mediation session.

#### D. Timing

The college shall make every reasonable effort to ensure that the investigation and resolution of a complaint are carried out as timely and efficiently as possible. However, the college may need to temporarily delay the fact-finding portion of its investigation during the evidence-gathering phase of a law enforcement investigation. Temporary delays may not last more than ten days except when law enforcement specifically requests and justifies a longer delay. While some complaints may require extensive investigation, whenever possible, the investigation of complaints should be completed within sixty (60) calendar days of the receipt of the complaint. If there is a delay in completing the investigation, the Title IX Coordinator shall notify the complainant and the respondent in writing.

#### **E. Report of Findings**

Following the completion of the investigation, the Title IX Coordinator shall report her/his findings to the College President in writing. Following such report, the College President shall review the complaint investigation report and authorize such action as she/he deems necessary to address the issues raised by the findings. In the event the complainant or the respondent is a student, the report shall also be sent to the Chief Student Affairs Officer. A copy of the report shall be maintained in the files of the Title IX Coordinator.

#### F. Disciplinary Action

Following an investigation, the College President may recommend that disciplinary action be commenced against the respondent student or employee.

#### i. Discipline Against Students

In cases where a student is charged with a violation of this policy, including retaliation, the matter shall be referred to the college's Office of Student Affairs and action shall be taken in accordance with Article XV of the CUNY Bylaws (link), which contains the student disciplinary process at CUNY. Under the student disciplinary process, complainants have the same right as respondents to receive notice of the charges, to attend and participate fully in a disciplinary hearing, to be represented by an attorney or advisor of their choice, to receive notice of the decision of the faculty-student disciplinary committee, and to appeal. Penalties for students instituted after a hearing before the faculty-student disciplinary committee range from a warning to suspension or expulsion from the University.

#### ii. Discipline Against Employees

In cases where an employee is charged with a violation of this policy, including retaliation, the matter shall be referred for disciplinary action in accordance with the applicable CUNY policies, rules and collective bargaining agreements. Penalties for employees include reprimand, suspension or termination of employment following applicable disciplinary procedures. For many respondent employees, these procedures may include a hearing before a non-CUNY fact-finder, as required by collective bargaining agreements.

#### iii. Action Against Visitors

In cases where the person accused of sexual harassment, gender-based harassment or sexual violence is neither a CUNY student nor a CUNY employee, the college's ability to take action against the accused is extremely limited. However, the college shall take all appropriate actions within its control, such as restricting the visitor's access to campus. In addition, the matter shall be referred to local law enforcement for legal action where appropriate.

#### iv. No Disciplinary Action

In cases where a determination is made not to bring disciplinary action, the Title IX Coordinator shall inform the complainant and the respondent of that decision contemporaneously, in writing, and shall offer counseling or other support services to both the complainant and the respondent.

#### **G. Malicious Allegations**

Members of the CUNY community who make false and malicious complaints of sexual harassment, gender-based harassment or sexual violence, as opposed to complaints which, even if erroneous, are made in good faith, may be subject to disciplinary action.

#### H. Relationship of CUNY's Investigation to the Action of Outside Law Enforcement

In cases where the complainant files a complaint with outside law enforcement authorities as well as with the college, the college shall determine what actions to take based on its own investigation. The college may coordinate with outside law enforcement authorities in order to avoid interfering with their activities and, where possible, to obtain information regarding their investigation. Neither a law enforcement determination whether to prosecute a respondent, nor the outcome of any criminal prosecution, is dispositive of whether the respondent has committed a violation of this policy.

#### I. Filing External Complaints

Complainants have the right at any time to file complaints with the Office for Civil Rights ("OCR") of the U.S. Department of Education, alleging violations of Title IX, and to file complaints with other appropriate agencies alleging violations of other federal, state or local laws. Contact information for OCR and other relevant agencies is set forth on the CUNY Title IX web page.

#### **IX.**College Obligations Under This Policy

In addition to addressing possible violations of this policy, colleges/units of CUNY have the following obligations:

#### A. Dissemination of Policies, Procedures and Notices

The college Title IX Coordinator, in coordination with the Office of Student Affairs, Office of Public Safety, Human Resources Department and other appropriate offices, is responsible for the wide dissemination of the following on her/his campus: (i) this Policy; (ii) CUNY's Notice of Non-Discrimination; (iii) the Title IX Coordinator's name, phone number, office location, and email address; and (iv) contact information for the campus Public Safety Office. Such dissemination shall include posting the documents and information on the college website and including it in any student or faculty handbooks and in residence life materials. In addition, the Students' Bill of Rights, which is appended to and made a part of this policy, must be distributed to any individual reporting an incident of sexual misconduct at the time the report is made. It must also be distributed annually to all students, made available on the college's website and posted in college campus centers and in CUNY owned and operated housing.

#### **B. Training and Educational Programming**

The college Title IX Coordinator, in coordination with other applicable offices, including Public Safety, Human Resources and Student Affairs, is responsible for ensuring that the college provides training to college employees on their obligations under this policy; provides education on this policy and on sexual misconduct (including domestic violence, dating violence, stalking and sexual assault) to new and continuing students; and promotes awareness and prevention of sexual harassment, gender-based harassment and sexual violence among all students and employees. Specific required trainings include the following:

#### i. Training For Responsible Employees

The college will provide training to all employees who are required to report incidents of sexual harassment, gender-based harassment or sexual violence under this policy.

#### ii. Student Onboarding and Ongoing Education

Each college shall adopt a comprehensive student onboarding and ongoing education campaign to educate students about sexual misconduct, including domestic violence, dating violence, stalking, and sexual assault. During the student onboarding process, all new first-year and transfer students shall receive training on this policy and on a variety of topics relating to sexual misconduct. In addition, each college shall offer and administer appropriate educational programming to residence hall students, athletes, and student leaders. Each college shall also provide such educational programming to any other student groups which the college determines could benefit from education in the area of sexual harassment, gender-based harassment and sexual violence. The college shall also share information on domestic violence, dating violence, stalking and sexual assault prevention with parents of enrolling students.

#### C. Campus Climate Assessments

Each college of the University shall conduct, no less than every other year, a climate assessment using an assessment instrument provided by the University central office, to ascertain its students' general awareness and knowledge of the University's policy and procedures regarding sexual misconduct, including but not limited to student experiences with and knowledge of reporting, investigation and disciplinary processes. The

assessment instrument shall include all topics required to be included under applicable law, including Section 129-B of the New York State Education Law. The University shall publish the results of the surveys on its Title IX web page. The published results shall not contain any information which would enable a reader to identify any individual who responded to the climate assessment.

#### X. Rules Regarding Intimate Relationships

#### A. Relationships between Faculty or Employees and Students

Amorous, dating or sexual activity or relationships ("intimate relationships"), even when apparently consensual, are inappropriate when they occur between a faculty member or employee and any student for whom he or she has a professional responsibility. Those relationships are inappropriate because of the unequal power dynamic between students and faculty members and between students and employees who advise or evaluate them, such as athletic coaches or workplace supervisors. Such relationships necessarily involve issues of student vulnerability and have the potential for coercion. In addition, conflicts of interest or perceived conflicts of interest may arise when a faculty member or employee is required to evaluate the work or make personnel or academic decisions with respect to a student with whom he or she is having an intimate relationship. Finally, if the relationship ends in a way that is not amicable, the relationship may lead to charges of and possible liability for sexual harassment.

Therefore, faculty members and other employees are prohibited from engaging in intimate relationships with students, for whom they have a professional responsibility, including undergraduates, graduate and professional students and postdoctoral fellows.

For purposes of this section, professional responsibility for a student means responsibility over academic matters, including teaching, counseling, grading, advising for a formal project such as a thesis or research, evaluating, hiring, supervising, coaching, making decisions or recommendations that confer benefits such as admissions, registration, financial aid, other awards, remuneration, or fellowships, or performing any other function that might affect teaching, research, or other academic opportunities.

#### B. Relationships between Supervisors and Employees

Many of the concerns about intimate relationships between faculty members or employees and students also apply to relationships between supervisors and employees they supervise. Those relationships therefore are strongly discouraged. Supervisors shall disclose any such relationships to their supervisors in order to avoid or mitigate conflicts of interest in connection with the supervision and evaluation of the employees with whom they have an intimate relationship. Mitigation may involve the transfer of either the supervisor or employee, reassigning the responsibility to evaluate the employee to a different supervisor, or other appropriate action. For purposes of this section, supervising an employee means supervising in an employment setting, including hiring, evaluating, assigning work, or making decisions or recommendations that confer benefits such as promotions, raises or other remuneration, or performing any other function that might affect employment opportunities.

#### **XI.Definitions of Terms in this Policy**

A. **Affirmative Consent** is a knowing, voluntary and mutual decision among all participants to engage in sexual activity. Consent can be given by words or actions, as long as those words or actions create clear permission regarding willingness to engage in the sexual activity. Silence or lack of resistance, in and of itself, does not demonstrate consent. The definition of consent does not vary based upon a participant's sex, sexual orientation, gender identity or gender expression.

Consent may be initially given but withdrawn at any time. Consent to any sexual act or prior consensual sexual activity between or with any party does not necessarily constitute consent to any other sexual act. In order to give consent, one must be of legal age (17 years or older). Consent is required regardless of whether the person initiating the act is under the influence of drugs and/or alcohol. Consent cannot be given

when a person is incapacitated, which occurs when an individual lacks the ability to knowingly choose to participate in sexual activity. Incapacitation may be caused by lack of consciousness or being asleep, being involuntarily restrained, or if the individual otherwise cannot consent. Depending on the degree of intoxication, someone who is under the influence of alcohol, drugs, or other intoxicants may be incapacitated and therefore unable to consent.

When consent is withdrawn or can longer be given, sexual activity must stop.

- B. **Complainant** refers to the individual who alleges that she/he has been the subject of sexual harassment, gender-based harassment or sexual violence, and can be a CUNY student, employee (including all full-time and part-time faculty and staff), or visitor. Under this policy, the alleged incident(s) may have been brought to the college's attention by someone other than the complainant
- C. **Complaint** is an allegation of sexual harassment, gender-based harassment or sexual violence made under this policy.
- D. **Dating, Domestic and Intimate Partner Violence** is a pattern of coercive behavior that can include physical, psychological, sexual, economic and emotional abuse, perpetrated by one person against an intimate partner. Such violence may occur in all kinds of intimate relationships, including married couples, people who are dating, couples who live together, people with children in common, same-sex partners, and people who were formerly in a relationship with the person abusing them.
- E. **Forcible Touching/Fondling** is intentionally touching the sexual or other intimate parts of another person without the latter's consent for the purpose of degrading or abusing such person; or for the purpose of gratifying the actor's sexual desire.
- F. **Gender-Based Harassment** is unwelcome conduct of a nonsexual nature based on an individual's actual or perceived sex, including conduct based on gender identity, gender expression, and nonconformity with gender stereotypes that is sufficiently severe and pervasive to adversely affect an individual's participation in employment, education or other CUNY activities. The effect will be evaluated based on the perspective of a reasonable person in the position of the complainant. An example of gender-based harassment would be persistent mocking or disparagement of a person based on a perceived lack of stereotypical masculinity or femininity.
- G. **Managers** are employees who have the authority to either (a) make tangible employment decisions with regard to other employees, including the authority to hire, fire, promote, compensate or assign significantly different responsibilities; or (b) make recommendations on tangible employment decisions that are given particular weight. Managers include vice presidents, deans, directors, or other persons with managerial responsibility, including, for purposes of this policy, department chairpersons and executive officers.
- H. **Rape and Attempted Rape** is the penetration or attempted penetration, no matter how slight, of any body part by a sex organ of another person, without the consent of that person.
- I. **Respondent** refers to the individual who is alleged to have committed sexual harassment, gender-based harassment or sexual violence against a CUNY student, employee, or visitor.
- J. **Retaliation** is adverse treatment of an individual as a result of that individual's reporting sexual harassment, gender-based harassment or sexual violence, assisting someone with a report of sexual harassment, gender-based harassment or sexual violence, or participating in any manner in an investigation or resolution of a sexual harassment, gender-based harassment or sexual violence report. Adverse treatment includes threats, intimidation and reprisals by either a complainant or respondent or by others such as friends or relatives of either a complainant or respondent.

#### K. Sexual Activity is

- penetration, however slight, of the vulva or the anus by the penis, hand/fingers or other object;
- contact between the mouth and the penis, the mouth and the vulva, or the mouth and the anus;
- intentional touching, either directly or through the clothing, of the genitalia, anus, groin, breast, inner thigh, or buttocks of any person; or
- intentional touching, either directly or through the clothing of any other body part, with an intent to abuse, humiliate, harass, degrade or arouse or gratify the sexual desire of any person.
- L. **Sexual Assault** is any form of sexual activity that occurs without consent.
- M. **Sexual Harassment** is unwelcome conduct of a sexual nature, including but not limited to unwelcome sexual advances, requests for sexual favors, and other verbal, nonverbal, graphic and electronic communications or physical conduct of a sexual nature when:
- i. submission to or rejection of such conduct is made either explicitly or implicitly a condition of an individual's employment or academic standing or is used as the basis for employment decisions or for academic evaluation, grades, or advancement (quid pro quo);

or

ii. such conduct is sufficiently severe and pervasive to adversely affect an individual's participation in employment, education or other CUNY activities (hostile environment). The effect will be evaluated based on the perspective of a reasonable person in the position of a complainant.

Conduct is considered "unwelcome" if the individual did not request or invite it and considered the conduct to be undesirable or offensive.

While it is not possible to list all circumstances that might constitute sexual harassment, the following are some examples of conduct that might constitute sexual harassment depending on the totality of the circumstances:

- i. Inappropriate or unwelcome physical contact or suggestive body language, such as touching, groping, patting, pinching, hugging, kissing, or brushing against an individual's body;
- ii. Verbal abuse or offensive comments of a sexual nature, including sexual slurs, persistent or pervasive sexually explicit statements, questions, jokes or anecdotes, degrading words regarding sexuality or gender, suggestive or obscene letters, notes, or invitations;
- iii. Visual displays or distribution of sexually explicit drawings, pictures, or written materials; or iv. Undue and unwanted attention, such as repeated inappropriate flirting, staring, or making sexually suggestive gestures.

For purposes of this policy, sexual harassment also includes acts that violate an individual's right to privacy in connection with her/his body and/or sexual activity such as:

- i. Recording images (e.g. video, photograph) or audio of another person's sexual activity, intimate body parts, or nakedness without that person's consent;
- ii. Disseminating images (e.g. video, photograph) or audio of another person's sexual activity, intimate body parts, or nakedness, if the individual distributing the images or audio knows or should have known that the person depicted in the images or audio did not consent to such disclosure;
- iii. Viewing another person's sexual activity, intimate body parts, or nakedness in a place where that person would have a reasonable expectation of privacy, without that person's consent.
- N. **Sexual Misconduct** is sexual harassment, gender-based harassment or sexual violence, as defined in this policy.

- O. **Sexual Violence** is an umbrella term that includes: (1) sexual activity without affirmative consent, such as sexual assault rape/attempted rape, and forcible touching/fondling; (2) dating, domestic and intimate partner violence; (3) stalking as defined below.
- P. **Stalking** is intentionally engaging in a course of conduct directed at a specific person with whom the perpetrator currently has, previously has had, or desires to have, some form of sexual or romantic relationship, that:
- 1. is likely to cause reasonable fear of material harm to the physical health, safety or property of such person, a member of such person's immediate family or a third party with whom such person is acquainted; or
- 2. causes material harm to the mental or emotional health of such person, where such conduct consists of following, telephoning or initiating communication or contact with such person, a member of such person's immediate family or a third party with whom such person is acquainted; or
- 3. is likely to cause such person to reasonably fear that her/his employment, business or career is threatened, where such conduct consists of appearing, telephoning or initiating communication or contact at such person's place of employment or business, and the actor was previously clearly informed to cease that conduct.
- Q. Visitor is an individual who is present at a CUNY campus or unit but is not a student or an employee

The City University of New York Students' Bill of Rights

CUNY students who experience campus-related sexual or gender-based harassment or sexual violence, including sexual assault, stalking, domestic violence, intimate partner violence or dating violence, are entitled to the following rights:

- To report the incident to your campus.
- To report the incident to the University or campus public safety department and/or to file a criminal complaint with the NYPD, or to choose not to report.
- To receive assistance from your campus or others in filing a criminal complaint, which may include seeking an Order of Protection.
- To describe the incident only to those campus officials who need the information in order to properly respond and to repeat the description as few times as practicable.
- To request that the campus file conduct charges against the respondent(s). The decision on whether to bring charges rests with the campus.
- To be protected by your campus from retaliation for reporting the incident, and to have any allegations of retaliation addressed by the campus.
- To receive assistance and resources from your campus, including confidential and free on-campus counseling, and to be notified of other available services on- and off-campus, including, among other resources, the New York State Office of Victim Services.
- To receive assistance in seeking necessary medical services or treatment, including a Sexual Assault Forensic Examination (SAFE exam), on or off campus.
- To obtain, where appropriate, changes with respect to campus academic and living arrangements, nocontact orders, and other interim remedial measures to enable you to continue your education without undue stress or trauma.
- To have your complaints handled respectfully by the campus, and to be informed about how the campus will protect your privacy and confidentiality.
- To have your complaint investigated in a prompt, impartial and thorough manner by individuals who have received appropriate training in conducting investigations and the issues related to sexual harassment and sexual violence, and to be accompanied by a person of your choice at all meetings or hearings related to the process.

- To have your complaint against a student adjudicated by individuals who have received appropriate training on issues related to sexual harassment and sexual violence.
- To report incidents of sexual harassment or sexual violence that you experience while under the influence of alcohol or drugs without receiving discipline for your alcohol or drug use.
- To have the same opportunity as the respondent(s) to participate in a student disciplinary hearing before a faculty-student disciplinary committee, including the right to be present, to be represented by a person of your choice, including an attorney, to present evidence, call witnesses, cross-examine witnesses, have your prior sexual history with persons other than the respondent(s) excluded from the hearing, have your prior mental health diagnosis and/or treatment excluded from the hearing, receive written notice of the outcome of the hearing, and to appeal from the decision.
- To participate in the investigative and disciplinary processes of the campus without interference with your civil rights or practice of religion.

Questions about CUNY's sexual misconduct policy and procedures may be directed to your campus Title IX Coordinator. Information on resources and the process for filing a complaint is available on CUNY's Title IX web page.